

**QUESTIONNAIRE****SOCIAL STUDY AND OPINION POLL**

December 1997 to January 1998

Work Document N° 281

June 1998

1. Generally, considering all aspects of your life, how satisfied or dissatisfied do you feel at the moment?

(3,1%) 1 VERY DISSATISFIED  
 (14,9%) 2 DISSATISFIED  
 (20,8%) 3 INDIFFERENT, NEITHER GOOD NOR BAD  
 (54,2%) 4 SATISFIED  
 (6,5%) 5 VERY SATISFIED  
 (0,0%) 8 don't know  
 (0,4%) 9 no answer

2. On this card (PASS CARD N° 2) there is a series of problems that our country has. Which are the three problems that the Government should dedicate its biggest effort to solving? Indicate only 3.

(14,1%) 01 PRICE RISES OR INFLATION  
 (16,3%) 02 CORRUPTION  
 (37,0%) 03 DELINQUENCY, ASSAULTS, ROBBERIES  
 (7,4%) 04 HUMAN RIGHTS  
 (27,4%) 05 EDUCATION  
 (30,3%) 06 EMPLOYMENT  
 (45,8%) 07 POVERTY  
 (4,2%) 08 ENVIRONMENT  
 (23,6%) 09 DRUGS  
 (38,1%) 10 HEALTH  
 (26,8%) 11 SALARIES  
 (2,3%) 12 INFRASTRUCTURE (public transport, cars, roads, bridges, etc.)  
 (12,7%) 13 HOUSING  
 (8,9%) 14 JUDICIAL SYSTEM  
 (2,8%) 15 CONSTITUTIONAL REFORM  
 (0,5%) 16 don't know  
 (1,8%) 17 no answer

3. PASS CARD N° 3. According to this scale, where would you put the current economic situation of the country?

- (7,2%) 1 VERY BAD
- (31,7%) 2 BAD
- (46,5%) 3 NEITHER GOOD, NEITHER BAD
- (13,3%) 4 GOOD
- (0,3%) 5 VERY GOOD
- (0,4%) 8 don't know
- (0,6%) 9 no answer

4. CONTINUE WITH CARD N° 3. According to this scale, where would you put your current economic situation?

- (3,4%) 1 VERY BAD
- (23,3%) 2 BAD
- (48,5%) 3 NEITHER GOOD, NEITHER BAD
- (23,4%) 4 GOOD
- (0,4%) 5 VERY GOOD
- (0,6%) 8 don't know
- (0,5%) 9 no answer

5. PASSE CARD N° 5. Thinking of the future, what does you think your economic economic situation will be like in a year?

- (2,0%) 1 MUCH WORSE
- (12,6%) 2 WORSE
- (40,4%) 3 SAME
- (36,3%) 4 BETTER
- (4,0%) 5 MUCH BETTER
- (4,3%) 8 don't know
- (0,5%) 9 no answer

6. Do you believe that, at the moment Chile is: progressing, stagnating or in decline?

- (39,0%) 1 PROGRESSING
- (41,7%) 2 STAGNATING
- (14,7%) 3 IN DECLINE
- (3,2%) 8 don't know
- (1,4%) 9 no answer

7. Independent of your political position, do you approve or disapprove of the way Eduardo Frei is managing the Government?

- (33,3%) 1 APPROVE
- (37,1%) 2 DISAPPROVE
- (20,6%) 3 NEITHER APPROVE NOR DISAPPROVE
- (4,5%) 8 don't know
- (4,5%) 9 no answer

8. Now, looking at the following political tendencies, which do you identify with or sympathize with the most? With the Opposition, with the Concertation or with the Communists?

- (14,4%) 1 OPPOSITION
- (35,2%) 2 CONCERTATION
- (4,4%) 3 COMMUNISTS
- (1,2%) 4 OTHER
- (35,4%) 5 NONE OF THEM
- (5,7%) 8 don't know
- (3,8%) 9 no answer

9. PASS CARD N° «9». Now, of the following political parties that are represented on this card, which of them do you identify with or sympathize with most?

- (24,1%) 01 CHRISTIAN DEMOCRATIC PARTY (PDC)
- (7,5%) 02 INDEPENDENT DEMOCRATIC UNION (UDI)
- (3,0%) 03 COMMUNIST PARTY OF CHILE (PCCH)
- (6,5%) 04 NATIONAL RENOVATION (RN)
- (4,9%) 05 SOCIALIST PARTY OF CHILE (PS)
- (1,1%) 06 RADICAL SOCIAL DEMOCRATIC PARTY (PRSD)
- (0,4%) 07 PARTY OF THE LIBERAL CENTER (UCL)
- (1,2%) 08 HUMANIST PARTY (AHV)
- (0,2%) 09 PARTY OF THE SOUTH (SOUTH)
- (0,4%) 10 PARTY OF THE PROGRESSIVE CENTER (UCCP)
- (7,7%) 11 PARTY FOR DEMOCRACY (PPD)
- (37,3%) 12 NONE
- (2,5%) 13 don't know
- (3,1%) 14 no answer

10. CONTINUE WITH CARD N° "9". Now, of the following political parties that are represented on this card, which of them do you identify with or sympathize with less?

- (3,0%) 01 CHRISTIAN DEMOCRATIC PARTY (PDC)
- (13,2%) 02 INDEPENDENT DEMOCRATIC UNION (UDI)
- (29,1%) 03 COMMUNIST PARTY OF CHILE (PCCH)
- (6,5%) 04 NATIONAL RENOVATION (RN)
- (4,1%) 05 SOCIALIST PARTY OF CHILE (PS)
- (0,6%) 06 RADICAL SOCIAL DEMOCRATIC PARTY (PRSD)
- (0,7%) 07 PARTY OF THE LIBERAL CENTER (UCL)
- (1,1%) 08 HUMANIST PARTY (AHV)
- (0,7%) 09 PARTY OF THE SOUTH (SOUTH)
- (2,3%) 10 PARTY OF THE PROGRESSIVE CENTER (UCCP)
- (0,8%) 11 PARTY FOR DEMOCRACY (PPD)
- (27,7%) 12 NONE
- (6,1%) 13 don't know
- (4,0%) 14 no answer

11. Who would you say is the most important figure in the current opposition?

12. And who would you say is the most important figure in the Concertation except for President Eduardo Frei?

13. PASS CARD N° 13. As you know, traditionally in our country people define their political positions as being nearer to the Left, the Centre or the Right. On this card different political positions are represented. Please, indicate to me, which you identify with or sympathize with most? .

- (12,6%) 1 RIGHT
- (5,7%) 2 CENTER RIGHT
- (5,2%) 3 CENTER
- (10,4%) 4 CENTER LEFT
- (10,1%) 5 LEFT
- (17,1%) 6 INDEPENDENT
- (29,5%) 7 NONE
- (6,4%) 8 don't know
- (2,9%) 9 no answer

14. CONTINUE WITH CARD N° 13. As you you know, traditionally in our country people define their political positions as being nearer to the Left, the Center or the Right. On this card different political positions are represented. Please, indicate to me, which you identify with or sympathize with less? .

- (20,4%) 1 RIGHT  
 (4,1%) 2 CENTER RIGHT  
 (1,9%) 3 CENTER  
 (3,7%) 4 CENTER LEFT  
 (29,5%) 5 LEFT  
 (2,5%) 6 INDEPENDENT  
 (28,3%) 7 NONE  
 (6,5%) 8 don't know  
 (3,0%) 9 no answer

15. PASS CARD N° 15. Now I will read you a list of people and I you to tell me what you think of each one of them. If you have not heard of some of these people, please tell me that you don't know them. Using the terms on this card, which term best describes your opinion of each one of them?

% of positive evaluation + very positive of those known

A ANDRES ALLAMAND	44,5
B SOLEDAD ALVEAR	63,9
C EDUARDO ANINAT	39,6
D NELSON AVILA	37,0
E PATRICIAN AYLWIN	55,3
F SERGIO BITAR	28,2
G CARLOS BOMBAL	46,8
H ALBERTO CARDEMIL	22,9
I FRANCISCO JAVIER ERRAZURIZ	24,0
J CAMILO ESCALONA	31,6
K ALBERTO ESPINA	39,2
L JAIME ESTEVEZ	36,6
M CARLOS FIGUEROA	30,8
N ALEJANDRO FOXLEY	56,4
Ñ EDUARDO FREI	57,9
O GUIDO GIRARDI	57,9
P SERGIO ONOFRE JARPA	27,6
Q ENRIQUE KRAUSS	37,2
R RICARDO LAGOS	68,1

S	HERNAN LARRAIN	22,4
T	JOAQUIN LAVIN	73,3
O	PABLO LONGUEIRA	21,7
V	GLADYS MARIN	23,9
W	JOVINO NOVOA	33,4
X	CARLOS OMINAMI	33,9
Y	SEBASTIAN PIÑERA	39,1
Z	JAIME RAVINET	58,7
AA	CAROLINA TOHA	28,1
BB	GABRIEL VALDES	63,9
CC	ANDRES ZALDIVAR	49,1

16. For each activity that I name, indicate to me if you do it frequently, sometimes or never.

16a. LOOKING at POLITICAL PROGRAMMES ON TELEVISION

- (50,4%) 1 NEVER
- (41,0%) 2 SOMETIMES
- (8,5%) 3 FREQUENTLY
- (0,0%) 8 don't know
- (0,2%) 9 no answer

16 b. READING NEWS ABOUT POLITICS

- (57,2%) 1 NEVER
- (34,2%) 2 SOMETIMES
- (8,4%) 3 FREQUENTLY
- (0,0%) 8 don't know
- (0,2%) 9 no answer

16 c. TALKING WITH FAMILY ABOUT POLITICS

- (63,4%) 1 NEVER
- (29,5%) 2 SOMETIMES
- (6,9%) 3 FREQUENTLY
- (0,0%) 8 don't know
- (0,2%) 9 no answer

16 d. TALKING WITH FRIENDS ABOUT POLITICS

- (67,0%) 1 NEVER
- (25,6%) 2 SOMETIMES

- (7,2%) 3 FREQUENTLY
- (0,0%) 8 don't know
- (0,2%) 9 no answer

16 e. TRYING TO CONVINCING SOMEBODY ABOUT WHAT YOU THINK POLITICALLY

- (87,2%) 1 NEVER
- (9,3%) 2 SOMETIMES
- (3,3%) 3 FREQUENTLY
- (0,0%) 8 don't know
- (0,2%) 9 no answer

16 f. WORKING OR HAVING WORKED FOR A PARTY OR CANDIDATE

- (92,6%) 1 NEVER
- (5,7%) 2 SOMETIMES
- (1,5%) 3 FREQUENTLY
- (0,0%) 8 don't know
- (0,2%) 9 no answer

PERSONAL DATA SECTION

Now, please, to finish, some personal and home data

A. What is your date of birth?

- (19,7%) 1 18-24
- (27,0%) 2 25-34
- (19,5%) 3 35-44
- (13,7%) 4 45-54
- (20,1%) 5 55 and over

B. Which is your civil status?

- (53,9%) 1 MARRIED
- (30,8%) 2 SINGLE
- (3,9%) 3 LIVING WITH SOMEONE
- (4,9%) 4 SEPARATED
- (5,4%) 5 WIDOW/WIDOWER
- (1,0%) 9 no answer

C. Without counting years repeated, how many years of schooling did you have?

- (2,1%) 0 NONE
- (6,6%) 1 1 - 3
- (19,2%) 2 4 - 7
- (10,6%) 3 8 (completed Primary)
- (15,2%) 4 9-11
- (21,4%) 5 12 (completed Secondary)
- (16,8%) 6 13-16
- (3,1%) 7 17
- (4,4%) 8 18 or more
- (0,6%) 9 no answer

D. Are you registered to vote?

- (81,5%) 1 yes (JUMP TO Q.E)
- (18,4%) 2 no (PASS TO Q.D1)
- (0,1%) 9 no answer

D.1 Do you plan to register in the electoral rolls to be able to vote in the elections for President in 1999?

- (32,2%) 1 YE
- (52,7%) 2 NOT
- (3,2%) 8 no answer
- (12,0%) 9 don't know

E. What is your main profession and occupation?

- (0,8%) 01 MANAGER/EXECUTIVE
- (0,2%) 02 ARMED FORCES
- (14,7%) 03 EMPLOYEE
- (6,3%) 04 MANUAL WORKER
- (7,7%) 05 OTHER (WITH CONTRACT)
- (2,8%) 06 NON PROFESSIONAL EMPLOYEE OR WORKER (WITHOUT CONTRACT)
- (3,3%) 07 UNEMPLOYED/ LOOKING FOR WORK
- (27,9%) 08 WORK IN THE HOME (HOUSEWIFE)
- (0,3%) 09 UNPAID WORK IN BUSINESS OR ACTIVITY OF THE FAMILY
- (8,7%) 10 PENSIONER, RETIRED, WIDOW/ER, INDEPENDENT MEANS
- (6,3%) 11 STUDENT
- (2,4%) 12 INDEPENDENT PROFESSIONAL

- (6,4%) 13 INDUSTRIALIST, SHOPKEEPER, BIG OR SMALL BUSINESSMAN
- (3,0%) 14 CARRY OUT SOME TRADE (ELECTRICIAN, GASFITER, ETC.)
- (2,3%) 15 OCCASIONAL WORK
- (5,3%) 16 CARRY OUT AGRICULTURAL WORK (LABOURER)
- (1,2%) 17 OTHERS
- (0,3%) 18 don't answer

## HOME DATA

F. I shall now mention some household appliances to you and I want you to tell me if you have or don't have each one of them. Please, say yes only if they are in good condition. So do you have..?

a) REFRIGERATOR

- (77,0%) 1 YES
- (20,5%) 2 NO
- (2,4%) 3. no answer

b) MICROWAVE

- (18,6%) 1 YES
- (78,9%) 2 NO
- (2,5%) 3 no answer

c) COMPACT DISCS

- (28,7%) 1 YES
- (68,8%) 2 NO
- (2,5%) 3 no answer

d) TELEPHONE

- (54,1%) 1 YES
- (43,4%) 2 NO
- (2,5%) 3 no answer

e) CALEFONT OR WATER HEATER

- (55,3%) 1 YES
- (42,2%) 2 NO
- (2,5%) 3 no answer

f) WASHING MACHINE

(76,6%) 1 YES  
 (20,9%) 2 NO  
 (2,5%) 3 no answer

g) COLOUR TV

(83,3%) 1 YES  
 (14,2%) 2 NO  
 (2,5%) 3 no answer

h) VIDEO

(29,7%) 1 YES  
 (67,8%) 2 NO  
 (2,5%) 3 no answer

i) COMPUTER

(9,4%) 1 YES  
 (87,9%) 2 NO  
 (2,7%) 3 no answer

G. Could you tell me if your home has a motorized vehicle of any type such as: car, van, station wagon or truck?

(30,7%) 1 YES  
 (67,7%) 2 NO  
 (1,0%) 8 don't know  
 (0,6%) 9 no answer

G.1 How many?

average: 1,26

H. I shall now mention some services to you, and I want you to tell me if you or somebody at home has them or not. Do you or they have

to) CREDIT CARD OR SHOPPING CARD

(48,1%) 1 YES  
 (49,2%) 2 NO

(0,1%) 8 don't know

(2,6%) 9 no answer

b) CREDIT CARD OF A BANK OR A FINANCIAL INSTITUTION

(25,0%) 1 YES

(72,0%) 2 NO

(0,3%) 8 don't know

(2,6%) 9 no answer

c) CURRENT BANK ACCOUNT

(17,1%) 1 YES

(79,9%) 2 NO

(0,4%) 8 don't know

(2,6%) 9 no answer

d) BANK SAVINGS BOOK OR SAVINGS BOOK OF ANOTHER FINANCIAL INSTITUTION

(49,0%) 1 YES

(47,6%) 2 NO

(0,7%) 8 don't know

(2,6%) 9 no answer

I Do you have a home help who lives in?

(1,8%) 1 YES

(97,1%) 2 NO

(1,1) 9 no answer

Do you have a home help who lives out?

(6,9%) 1 YES

(91,9%) 2 NO

(1,1%) 9 no answer

Do you have a butler or a chauffer?

(0,7%) 1 YES

(98,1%) 2 NO

(1,2%) 9 no answer

J. Excluding those in domestic service, how many people out of those who live permanently in your home got paid for working last week?

N<sup>∞</sup> of people (average): 1,51

K. Out of the following ranges of incomes that are shown in this card (PASSES CARD K), could you tell me in which of them your household falls, taking into consideration all income for salaries and wages of everyone who works, pensions, relatives' contributions or friends, rentals and anything else?

- (19,8%) 01 less than \$90.000
- (16,5%) 02 from \$91.000 to \$120.000
- (9,0%) 03 from \$121.000 to \$150.000
- (6,1%) 04 from \$151.000 to \$180.000
- (5,2%) 05 from \$181.000 to \$210.000
- (4,3%) 06 from \$211.000 to \$240.000
- (5,4%) 07 from \$241.000 to \$290.000
- (6,9%) 08 from \$291.000 to \$390.000
- (7,6%) 09 from \$391.000 to \$600.000
- (3,4%) 10 from \$601.000 to \$1.000.000
- (2,1%) 11 from \$1.000.001 to \$1.500.000
- (0,7%) 12 from \$1.500.001 to \$2.000.000
- (0,5%) 13 from \$2.000.001 to \$3.000.000
- (0,4%) 14 more than \$3.000.000
- (5,0%) 15 don't know
- (7,1%) 16 no answer

L. SOCIO-ECONOMIC LEVEL

- (2,2%) 1 ABC1
- (7,9%) 2 C2
- (34,8%) 3 C3
- (49,1%) 4 D
- (5,9%) 5 E

M. SEX

- (48,1%) 1 MALE
- (51,9%) 2 FEMALE