

QUESTIONNAIRE
 SOCIAL STUDY AND OPINION POLL
 November 1996 to December 1996
 Work Document N°265
 April 1997

1. Generally, considering all aspects of your life, how satisfied or dissatisfied do you feel at the moment?

- (2,4%) 1 VERY DISSATISFIED
- (14,3%) 2 DISSATISFIED
- (24,8%) 3 INDIFFERENT, NEITHER GOOD NOR BAD
- (50,7%) 4 SATISFIED
- (7,0%) 5 VERY SATISFIED
- (0,0%) 8 don't know
- (0,6%) 9 no answer

2. On this card there is a series of problems that our country has. Which are the three problems that the Government should dedicate its biggest effort to solving? Indicate only 3 .

- (18,3%) 01 PRICE RISES OR INFLATION
- (13,1%) 02 CORRUPTION
- (41,4%) 03 DELINQUENCY, ASSAULTS, ROBBERIES
- (6,6%) 04 HUMAN RIGHTS
- (30,7%) 05 EDUCATION
- (29,9%) 06 EMPLOYMENT
- (42,1%) 07 POVERTY
- (5,6%) 08 ENVIRONMENT
- (25,5%) 09 DRUGS
- (34,8%) 10 HEALTH
- (25,5%) 11 SALARIES
- (3,0%) 12 INFRASTRUCTURE (public transport, cars, roads, bridges, etc.)
- (13,0%) 13 HOUSING
- (6,8%) 14 JUDICIAL SYSTEM
- (2,1%) 15 CONSTITUTIONAL REFORM
- (0,5%) 16 don't know
- (1,0%) 17 no answer

3. According to this scale, where would you put the current economic situation of the country?

- (6,6%) 1 VERY BAD
- (27,8%) 2 BAD
- (48,5%) 3 NEITHER GOOD, NEITHER BAD
- (15,7%) 4 GOOD
- (0,6%) 5 VERY GOOD
- (0,6%) 8 don't know
- (0,2%) 9 no answer

4. According to this scale, where would you put your current economic situation?

- (2,9%) 1 VERY BAD
- (24,4%) 2 BAD
- (49,2%) 3 NEITHER GOOD, NEITHER BAD
- (22,8%) 4 GOOD
- (0,4%) 5 VERY GOOD
- (0,0%) 8 don't know
- (0,2%) 9 no answer

5. Thinking of the future, what do you think your economic situation will be like in a year?

- (1,9%) 1 MUCH WORSE
- (14,1%) 2 WORSE
- (40,4%) 3 SAME
- (35,9%) 4 BETTER
- (5,0%) 5 MUCH BETTER
- (2,4%) 8 don't know
- (0,2%) 9 no answer

6. Do you believe that, at the moment Chile is: progressing, stagnating or in decline?

- (49,3%) 1 PROGRESSING
- (33,8%) 2 STAGNATING
- (12,8%) 3 IN DECLINE
- (3,2%) 8 don't know
- (0,9%) 9 no answer

7. Independent of your political position, do you approve or disapprove of the way Eduardo Frei is managing the Government?

- (36,4%) 1 APPROVE
- (33,7%) 2 DISAPPROVE
- (20,6%) 3 NEITHER APPROVE NOR DISAPPROVE
- (5,2%) 8 don't know
- (4,1%) 9 no answer

8. In relation to pressure from institutions, groups and people, do you believe that the present government of Eduardo Frei has, in general, acted firmly or weakly?

- (26,0%) 1 FIRMLY
- (61,1%) 2 WEAKLY
- (9,4%) 8 DON'T KNOW
- (3,5%) 9 NO ANSWER

9. In relation to pressure from institutions, groups and people, do you believe that the present government of Eduardo Frei has, in general, acted with skill and ability or without skill and ability?

- (34,2%) 1 WITH SKILL AND ABILITY
- (50,6%) 2 WITHOUT SKILL OR ABILITY
- (11,0%) 8 DON'T KNOW
- (4,2%) 9 NO ANSWER

10. I will now read you a list of topics that worry the Government. Please tell me what you think of the work of Eduardo Frei's government in dealing with them, on a scale of 1 to 7, 1 being very bad and 7 being excellent

average

A. UNEMPLOYMNET	3,71
B. EDUCATION	4,63
C. INFLATION OR PRICE RISES	3,54
D. HEALTH	3,55
E. HOUSING	4,39
F. POVERTY	3,14
G. INTERNATIONAL RELATIONS	5,69
H. DELINQUENCY, ASSAULTS AND ROBBERIES	2,94
I. HUMAN RIGHTS	4,08
J ENVIRONMENTAL POLLUTION	3,48

K	RELATIONSHIP WITH THE ARMED FORCES	4,64
L	CORRUPTION	3,30
M	CONGESTION AND TRAFFIC PROBLEMS	3,57
N	LABOUR AFFAIRS	3,74
O	DRUG ADDICTION AND DRUG TRAFFICKING	3,03
P	FRONTIER PROBLEMS (problems with other countries regarding frontiers)	4,05

11. Now, looking at the following political tendencies, which do you identify or sympathize with the most? With the Opposition or with the Concertacion?

- (18,6%) 1 OPPOSITION
- (36,4%) 2 CONCERTACION
- (36,7%) 3 NONE OF THEM (it is not read)
- (5,5%) 8 don't know
- (2,8%) 9 no answer

12. Now, of the following political parties that are presented in this card, with which of them it is identified more or does it sympathize more you? (Total mentions)

- (22,9) 01 CHRISTIAN DEMOCRATIC PARTY (PDC)
- (6,8) 02 PARTY FOR DEMOCRACY (PPD)
- (1,4) 03 COMMUNIST PARTY OF CHILE (PCCH)
- (1,2) 04 RADICAL SOCIAL DEMOCRATIC PARTY (PRSD)
- (5,7) 05 SOCIALIST PARTY OF CHILE (PS)
- (7,4) 06 NATIONAL RENOVATION (RN)
- (7,7) 07 INDEPENDENT DEMOCRATIC UNION (UDI)
- (1,1) 08 PARTY OF THE PROGRESSIVE CENTRE (UCCP)
- (0,1) 09 PARTY OF THE SOUTH (SOUTH)
- (1,0) 10 HUMANIST PARTY (AHV)
- (0,5) 11 PARTY OF THE LIBERAL CENTRE (UCL)
- (40,5) 12 NONE
- (2,1) 13 DON'T KNOW
- (1,6) 14 NO ANSWER

13. Who would you say that the most important figure in the current Opposition is?

14. And who would you say that the most important figure in the Concertacion is, with the exception of President Eduardo Frei?

15. As you know, traditionally in our country people define their political positions as being nearer to the Left, Centre or Right. On this card different political positions are represented. Please indicate to me, which you identify or sympathize with the most?

(17,4) 1 RIGHT
 (10,1) 2 CENTER RIGHT
 (10,6) 3 CENTER
 (9,0) 4 CENTER LEFT
 (11,4) 5 LEFT
 (4,0) 6 INDEPENDENT
 (30,3) 7 NONE
 (5,5) 8 DON'T KNOW
 (1,7) 9 NO ANSWER

16. I will now read you a list of people and I want you to tell me what you think of each one of them. If you have not heard of some of these people, please, tell me that you don't know them. Using the terms on this card, which term best describes your opinion of each one of them?

% positive evaluation + very positive of those known
 among who know it

ANDRÉS ALLAMAND	49,9
SOLEDAD ALVEAR	58,8
SERGIO FERNANDEZ	20,7
PATRICIO AYLWIN	59,1
CARLOS BOMBAL	43,9
HERNAN BÜCHI	38,9
SERGIO DIEZ	35,9
RANCISCO JAVIER ERRAZURIZ	35,0
CAMILO ESCALONA	26,9
ALBERTO ESPINA	46,4
ALEJANDRO FOXLEY	60,1
EDUARDO FREI RUIZ-TAGLE	63,9
SERGIO ONOFRE JARPA	31,0
RICARDO LAGOS	69,2
HERNAN LARRAIN	33,3
JOAQUIN LAVIN	76,8
JAIME ESTEVEZ	34,3
JOSÉ MIGUEL INSULZA	35,5
GLADYS MARIN	21,6
GUTENBERG MARTINEZ	31,6

JOVINO NOVOA	29,8
CARLOS OMINAMI	39,9
SEBASTIAN PIÑERA	51,9
JAIME RAVINET	68,9
JORGE SCHAULSOHN	37,5
GABRIEL VALDES	58,1
CARLOS FIGUEROA	38,1
ANDRÉS ZALDIVAR	43,9
SERGIO BITAR	28,3

17. For each activity that I name, indicate to me if you do it frequently, sometimes or never. READ THE ACTIVITIES ONE BY ONE

17 a. LOOKING AT POLITICAL PROGRAMMES ON TELEVISION

- (46,2%) 1 NEVER
- (46,5%) 2 SOMETIMES
- (6,9%) 3 FREQUENTLY
- (0%) 8 DON'T KNOW
- (0,3%) 9 NO ANSWER

17 b. READING NEWS ABOUT POLITICS

- (54,6%) 1 NEVER
- (36,9%) 2 SOMETIMES
- (8,2%) 3 FREQUENTLY
- (0%) 8 DON'T KNOW
- (0,3%) 9 NO ANSWER

17 c. TALKING WITH FAMILY ABOUT POLITICS

- (65,6%) 1 NEVER
- (27,8%) 2 SOMETIMES
- (6,3%) 3 FREQUENTLY
- (0%) 8 DON'T KNOW
- (0,3%) 9 NO ANSWER

17 d. TALKING WITH FRIENDS ABOUT POLITICS

- (65,3%) 1 NEVER
- (28,2%) 2 SOMETIMES
- (6,2%) 3 FREQUENTLY
- (0%) 8 DON'T KNOW
- (0,3%) 9 NO ANSWER

17 e. TRYING TO CONVINCING SOMEBODY ABOUT WHAT YOU THINK POLITICALLY

- (87,8%) 1 NEVER
- 9,0%) 2 SOMETIMES
- (2,8%) 3 FREQUENTLY
- (0%) 8 DON'T KNOW
- (0,3%) 9 NO ANSWER

17 f. WORKING OR HAVING WORKED FOR A POLITICAL PARTY

- (92,2%) 1 NEVER
- (6,1%) 2 SOMETIMES
- (1,4%) 3 FREQUENTLY
- (0%) 8 DON'T KNOW
- (0,3%) 9 NO ANSWER

18. Chile has signed and has wanted to sign several commercial agreements with other countries (Mercosur, NAFTA, etc.). Do you think that these commercial agreements are, in general, good or bad?

- (65,4) 1 IN GENERAL, GOOD
- (17,1) 2 IN GENERAL, BAD
- (15,4) 8 DON'T KNOW
- (2,0) 9 NO ANSWER

19. Are you in agreement or disagreement with the fact that in Chile it is compulsory to vote?.

- (57,2) 1 IN AGREEMENT
- (40,9) 2 IN DISAGREEMENT
- (1,1) 8 DON'T KNOW
- (0,8) 9 NO ANSWER

20. Did you vote in the municipal elections of last October?
- (78,1) 1 YES
 (21,7) 2 NO
 (0,1) 9 NO ANSWER
21. Would you have voted if it hadn't been compulsory?
 (For those who voted Yes in Q. 20)
- (64,4) 1 YES
 (33,9) 2 NO
 (1,3) 8 DON'T KNOW
 (0,4) 9 NO ANSWER
22. In the last municipal elections, which of the factors that appear on the card would you say influenced you more in your vote
- (73,9) 1 THE CANDIDATE'S PERSONAL CHARACTER
 (13,5) 2 THE PARTY, COALITION OR POLITICAL TENDENCY TO WHICH THE CANDIDATE BELONGED
 (2,0) 3 BOTH
 (6,5) 4 SPOILED OR ANNULED VOTE
 (2,1) 8 DON'T KNOW
 (2,0) 9 NO ANSWER
23. Thinking about the next presidential elections in 1999, which of the factors that appear on the card would say will influence you more in your vote?
- (67,2) 1 THE CANDIDATE'S PERSONAL CHARACTER
 (20,4) 2 THE PARTY, COALITION OR POLITICAL TENDENCY TO WHICH THE CANDIDATE BELONGS
 (2,0) 3 BOTH
 (2,6) 4 ON'T VOTE / WON'T REGISTER
 (2,7) 5 WILL SPOIL/ANNUL MY VOTE
 (3,7) 8 DON'T KNOW
 (1,5) 9 NO ANSWER
24. There are many young people who have not registered to be able to vote. Which alternative or alternatives that appear on this card do you believe best describes the reason for this?
- (38,1) 1 THAT WHAT'S AT STAKE IN POLITICS TODAY IS NOT SO IMPORTANT
 (45,4) 2 THAT THERE IS A LACK OF APPROPRIATE POLITICAL LEADERS

- (5,0) 3 BOTH
- (5,2) 4 OTHER ALTERNATIVES
- (5,3) 8 DON'T KNOW
- (0,9) 9 NO ANSWER

PERSONAL DATA SECTION

Now, please, to finish, some personal data

A. What is your date of birth?

%

- (19,7) 1 18-24
- (27,0) 2 25-34
- (19,5) 3 35-44
- (13,7) 4 45-54
- (20,1) 5 55 and over

B. What is your civil status?

- (57,8) 1 MARRIED
- (25,8) 2 SINGLE
- (4,9) 3 LIVING WITH SOMEONE
- (4,7) 4 SEPARATED, DIVORCED
- (6,5) 5 WIDOW/WIDOWER
- (0,2) 9 NO ANSWER

C. Without counting years repeated, how many years of schooling did you have?

%

- (3,1) 1 NONE
- (7,3) 2 1 - 3
- (19,1) 3 4 - 7
- (10,0) 4 8 (completed Primary)
- (17,8) 5 9-11
- (20,3) 6 12 (completed Secondary)
- 14,1) 7 13-17
- (3,1) 8 18 OR MORE
- 0,4) 9 NO ANSWER

D. Are you registered to vote?

%

(84,4) 1 YES

(15,4) 2 NO

(0,2) 9 NO ANSWER

E. What is your main profession and occupation?

%

(1,0) 01 MANAGER OR EXECUTIVE

(0,9) 02 ARMED FORCES

(14,6) 03 EMPLOYEE

(6,1) 04 MANUAL WORKER

(7,5) 05 OTHER (WITH CONTRACT)

(3,5) 06 UNEMPLOYED, OR LOOKING FOR WORK

(30,8) 07 WORK IN THE HOME

(7,4) 08 PENSIONER, RETIRED, WIDOWER, INDEPENDENT MEANS,

(6,2) 9 STUDENT

(2,3) 10 INDEPENDENT PROFESSIONAL

(5,0) 11 INDUSTRIALIST, SHOPKEEPER, BIG OR SMALL BUSINESSMAN

(3,3) 12 CARRY ON SOME TRADE (ELECTRICIAN, PLUMBER, ETC.)

(2,4) 13 OCCASIONAL WORK

(7,0) 14 CARRY OUT AGRICULTURAL WORK (LABOURER)

(1,5) 15 OTHERS

(0,5) 16 NO ANSWER

F. Do you have any children?

%

(76,0) 1 YES

(23,9) 2 NO

(0,1) 9 NO ANSWER

G. Do you have any child of school age, i.e. who is actually attending an educational establishment between Pre-Kinder and last year at Secondary school?

%

(57,5) YES

(42,2) NO

(0,3) NO ANSWER

H. I shall now mention some household appliances to you and I want you to tell me if you have or do not have each one of them. Please say yes only if they are in good condition. So, do you have.?

a) Refrigerator

%

(76,1) 1 YES

(22,1) 2 NO

(1,9) 3 NO ANSWER

b) Microwave

%

(15,1) 1 YES

(82,8) 2 NO

(2,0) 3 NO ANSWER

c) Compact Discs

%

(20,6) 1 YES

(77,3) 2 NO

(2,0) 3 NO ANSWER

d) Telephone

%

(45,4) 1 YES

(52,6) 2 NO

(2,0) 3 NO ANSWER

e) Calefont or water heater

%

(49,1) 1 YES

(48,9) 2 NO

(2,0) 3 NO ANSWER

f) Washing Machine

%

(74,0) 1 YES

(24,1) 2 NO

(2,0) 3 NO ANSWER

- g) Color TV
%
(80,4) 1 YES
(17,6) 2 NO
(1,9) 3 NO ANSWER
- h) Video equipment
%
(31,6) 1 YES
(66,3) 2 NO
(2,1) 3 NO ANSWER
- i) Computer
%
(8,8) 1 YES
(89,1) 2 NO
(2,1) 3 DON'T ANSWER
- I. Could you tell me if your home has a motorised vehicle of any type such as: car, van, station wagon, pick up or truck?
%
(31,8) 1 YES
(66,6) 2 NO
(0) 3 OTHER
(1,1) 9 NO ANSWER
- Ia. How many?
average: 1,28
- J. I shall now mention some services to you and I want you to tell me if you or someone at home has them or not. Do you or they have
- a) Credit card or Shopping card
%
(44,0) 1 YES
(54,2) 2 NO
(0,2) 8 DON'T KNOW
(1,6) 9 NO ANSWER

b) Credit card of a Bank or a Financial Institution

%

(21,8) 1 YES

(76,4) 2 NO

(1,7) 9 NO ANSWER

c) Current Bank Account

%

(16,6) 1 YES

(81,5) 2 NO

(1,8) 9 NO ANSWER

d) Bank Savings Book or Savings Book of another Financial Institution

%

(52,2) 1 YES

(46,0) 2 NO

(0,1) 8 DON'T KNOW

(1,7) 9 NO ANSWER

K. Do you have a home help who lives in?

%

(2,8) 1 YES

(96,0) 2 NO

(1,2) 9 NO ANSWER

Do you have a home help who lives out?

%

(8,0) 1 YES

(90,8) 2 NO

(1,1) 9 NO ANSWER

Do you have a butler or chauffeur?

%

(0,9) 1 YES

(97,8) 2 NO

(1,3) 9 NO ANSWER

- L. How many people out of those who live permanently in your home worked last week? (excluding those in domestic service)

Nº of people (average): 1,52

%

(0,2) 8 DON'T KNOW

(1,1) 9 NO ANSWER

- M. Out of the following ranges of income that are shown on this card, could you tell me in which one of them your household falls, taking into consideration all income for salaries and wages of everyone who works, pensions, relatives or friends contributions, rents and anything else?

%

(29,1) 1 LESS THAN \$90.000

(12,5) 2 \$91.000 TO \$120.000

(9,8) 3 \$121.000 TO \$150.000

(7,3) 4 \$151.000 AT \$180.000

(5,4) 5 \$181.000 TO \$210.000

(3,4) 6 \$211.000 TO \$240.000

(4,4) 7 \$241.000 TO \$290.000

(5,7) 8 \$291.000 TO \$390.000

(6,2) 9 \$391.000 TO \$600.000

(2,6) 10 \$601.000 TO \$1.000.000

(2,1) 11 \$1.000.001 TO \$1.500.000

(0,9) 12 \$1.500.001 TO \$2.000.000

(0,4) 13 \$2.000.001 TO \$3.000.000

(0,3) 14 MORE THAN \$3.000.000

(4,0) 15 DON'T KNOW

(5,8) 16 NO ANSWER

- N. Without counting years repeated, how many years of schooling did you have?

(2,0%) 0 NONE

(5,2%) 1 1 - 3

(13,3%) 2 4 - 7

(6,3%) 3 8 (completed Primary)

(8,9%) 4 9-11

(13,8%) 5 12 (completed Secondary)

(5,2%) 6 13-16

(3,6%) 7 17

- (2,7%) 8 18 or more
(25,1%) 9 the person interviewed is head of the household
(8,2%) 10 there is no head of the household
(5,6%) 11 no answer

P. Socio-economic level

%

- (2,6) 1 ABC1
(7,6) 2 C2
(30,1) 3 C3
(52,6) 4 D
(7,1) 5 E

Q. Sex

- (48,1) 1 MALE
(51,9) 2 FEMALE