

**QUESTIONNAIRE****SOCIAL STUDY AND OPINION POLL**

November 1995

Special Topic: Perceptions of the municipality of today- continuity and change

Work Document No 251

August 1996

26. How would you describe the availability of the following basic services in your community?

% Good

- (48) A) ILLUMINATION OF STREETS AND PASSAGEWAYS
- (28) B) PAVEMENTS
- (58) C) GARBAGE COLLECTION
- (29) D) STREET PAVING
- (36) E) MAINTENANCE OF SQUARES AND PARKS
- (29) F) POLICE PROTECTION
- (30) G) PRIMARY HEALTH CARE
- (48) H) SCHOOLS AND COLLEGES
- (39) I) NURSERY SCHOOLS AND KINDERGARTENS

27. On this card there are a series of local themes and anxieties: which are the ones that the municipality should dedicate their efforts to in solving? ONLY INDICATE 3.

%

- (10) 1 ACCESS TO PUBLIC TRANSPORT
- (8) 2 LOCAL POLICE STATION
- (24) 3 PROMOTION OF EMPLOYMENT AND EMPLOYMENT OFFICE
- (12) 4 ENVIRONMENTAL POLLUTION
- (9) 5 TRAFFIC CONGESTION
- (18) 6 PUBLIC LIGHTING
- (48) 7 DELINQUENCY, ASSAULTS AND ROBBERIES
- (32) 8 PAVING
- (35) 9 PRIMARY HEALTH CARE CLINICS
- (18) 10 SCHOOLS AND COLLEGES
- (8) 11 GARBAGE COLLECTION
- (50) 12 ASSISTANCE FOR POOR PEOPLE
- (3) 13 PERMITS AND REGULATIONS FOR CONSTRUCTION, BUSINESSES AND OFFICES
- (20) 14 SPORT PITCHES AND LEISURE CENTRES
- (1) 15 DON'T KNOW
- (2) 16 NO ANSWER

28. Out of the ones that appear on this card (PASS CARD 28) which do you believe to be the main problem which affects your municipality? CHOOSE ONLY ONE

%

- (48) 1 LACK OF DIRECT CONTACT WITH THE COMMUNITY
- (6) 2 AUTHORITIES EXCESSIVELY POLITICAL
- (9) 3 POOR ADMINISTRATIVE CAPABILITY OF THE AUTHORITIES
- (7) 4 VERY LITTLE TECHNICAL ABILITY
- (16) 5 TOO MUCH BUREAUCRACY
- (7) 6 CORRUPTION
- (6) 8 DON'T KNOW
- (2) 9 NO ANSWER

29. As far as the following areas are concerned, which of two alternatives is best in your opinion: that it should be managed at community level by the municipality or managed at national level by a ministry?

% that should be managed at community level by the municipality

- (71) A) CONSTRUCTION OF PUBLIC AREAS AND SPORTS FIELDS
- (70) B) PAVING AND REPAIR OF STREETS
- (71) C) MAINTENANCE OF THE SEWAGE SYSTEM
- (71) D) ADMINISTRATION OF WASTE LAND AND PUBLIC PLACES
- (74) E) DECISIONS ABOUT THE INSTALLATION OF TRAFFIC LIGHTS
- (37) F) UNEMPLOYMENT
- (36) G) MEASURES TO COMBAT DELINQUENCY
- (85) H) CONSTRUCTION OF SOCIAL OR NEIGHBOURHOOD CLUB
- (81) I) ILLUMINATION OF STREETS
- (70) J) PARKING PROBLEMS AND TRAFFIC CONGESTION
- (46) K) SCHOOLS AND COLLEGES
- (60) L) PROBLEMS OF PUBLIC TRANSPORT
- (42) M) PRIMARY HEALTH CARE (CLINICS AND CONSULTANCIES)

30. The municipalities have a certain budget with which to operate. For each one of the sources for finance that I am going to read to you next, I should like you to tell me if they are a main source of finance for the municipalities or not.

% if they are a source of municipal financing

- (36) A) RENTAL TAX
- (70) B) DRIVING PERMITS (VEHICLE LICENCES)
- (52) C) TAX ON PROPERTY (CONTRIBUTIONS)
- (35) D) VALUE ADDED TAX (IVA)
- (65) E) COMMERCIAL PATENTS FOR INDUSTRY AND COMMERCE
- (52) F) FIXED SUPPORT FROM CENTRAL GOVERNMENT

31. As you know, in a few months time there will be elections for mayors and councillors. Out of the following personal characteristics, which do you think are the 2 most important are for choosing a mayor?

%

- (44) 1 HAS EXPERIENCE
- (23) 2 IS NOT POLITICAL
- (41) 3 IS A GOOD ADMINISTRATOR
- (21) 4 IS FROM THE COMMUNITY
- (13) 5 IS A NEIGHBOR LIKE YOU
- (54) 6 I IS HONEST
- (1) 8 DON'T KNOW
- (2) 9 NO ANSWER

32. Which of the following sentences best describes how you will decide your vote in the next municipal election?

%

- (50) 1 WILL CHOOSE THE BEST PERSON, AND IT'S THE SAME TO ME WHICH LIST THEY APPEAR ON
- (41) 2 WILL CHOOSE THE LIST OR GROUP WITH WHICH I MOST IDENTIFY, AND WITHIN THAT LIST WILL CHOOSE THE BEST PERSON
- (5) 8 DON'T KNOW
- (3) 9 NO ANSWER

33. Taking into consideration all the good and bad things about the administration of your municipality in the last 4 years, would you say that it has improved in the last 4 years, stayed the same or got worse?

%

- (37) 1 HAS IMPROVED IN THE LAST 4 YEARS
- (47) 2 HAS STAYED THE SAME
- (11) 3 GOT WORSE IN COMPARISON TO 4 YEARS AGO
- (4) 8 DON'T KNOW
- (1) 9 NO ANSWER

34. How satisfied do you feel with your current municipal authorities' administration?

%

- (3) 1 VERY SATISFIED
- (33) 2 SATISFIED

- (54) 3 DISSATISFIED
- (3) 4 VERY DISSATISFIED
- (5) 8 DON'T KNOW
- (2) 9 NO ANSWER

35. In your opinion which of the following activities that your municipal councillors carry out nowadays is the most important?

%

- (35) 1 LISTENING TO THE COMMUNITY
- (7) 2 INVESTIGATING AND DENOUNCING THE MAYOR
- (32) 3 HELPING THE NEIGHBOURS TO OBTAIN BENEFITS FROM THE MUNICIPALITY
- (4) 4 MAKING THE RUNNING OF THE MUNICIPALITY MORE POLITICAL
- (7) 5 DON'T HAVE ANY IMPORTANT FUNCTION
- (15) 8 DON'T KNOW
- (1) 9 NO ANSWER

36. Could you tell me the name of some person who, in your opinion, was or is a good mayor?

37. As you know, nowadays it is compulsory for people registered in the electoral rolls to vote. In the case of plebiscites or local referendums, do you consider it appropriate that this stays compulsory or would you prefer the voting to be voluntary?

%

- (45) 1 STAYS COMPULSORY
- (53) 2 IS VOLUNTARY
- (2) 8 DON'T KNOW
- (0) 9 NO ANSWER

38. Which of the following institutions today, in your opinion, is the most capable of solving the local problems that affect you? INDICATE ONLY 2.

%

- (24) 1 CHURCH
- (9) 2 DISTRICT POLITICIANS
- (62) 3 MUNICIPALITY
- (4) 4 POLITICAL PARTY
- (17) 5 REGIONAL INTENDENDANTS
- (43) 6 NEIGHBORS COMMITTEE
- (25) 7 NATIONAL GOVERNMENT
- (7) 8 DON'T KNOW
- (8) 9 NO ANSWER

39. Y am now going to name you a series of unpaid community or voluntary institutions in which you can participate. Could you tell me what has been the level of your participation in them over the last six months?

% active participation

- (8) A) NEIGHBORS COMMITTEE
  - (11) B) SPORTS CLUB (SOCCER LEAGUE, SPORTS TEAM, ETC.)
  - (22) C) CHURCH, PARISH OR RELIGIOUS GROUP
  - (3) D) MOTHERS' CENTRE
  - (3) E) COMMUNITY CENTRE
  - (2) F) ECOLOGICAL ORGANIZATION
  - (4) G) CLUB, CENTRE OR CULTURAL ORGANIZATION
  - (12) H) PARENTS' CENTRE
  - (10) I) INSTITUTION OF SOCIAL CHARITY (HOGAR DE CRISTO, DAMAS DE COLORES, ETC.)
  - (6) J) SELF-HELP GROUP (BUYING THINGS TOGETHER, SUPPORTING CHILDREN WITH PROBLEMS, COMMUNITY KITCHENS, ETC.)
  - (3) K) JUVENILE GROUPS AND SCOUTS/GUIDES
40. What type of activity or collaboration do you carry out in the institutions in which you actively participate? Please tell me the 2 main ones

% total mentions

- (52) 1 DONATION OF MONEY
- (48) 2 VOLUNTEER WORK
- (57) 3 REGULAR MEMBER
- (21) 4 DONATION OF MATERIALS OR OTHER THINGS (FOOD, CONSTRUCTION MATERIAL, TEXTS, ETC.)
- (11) 5 OTHERS
- (2) 8 DON'T KNOW
- (10) 9 NO ANSWER