

QUESTIONNAIRE
SOCIAL STUDY AND OPINION POLL
 November 1995
 Work Document No 241
 December 1995

1. Generally, considering all aspects of your life, how satisfied or dissatisfied do you feel at the moment?

- (2,0%) 1 VERY DISSATISFIED
- (16,0%) 2 DISSATISFIED
- (19%) 3 INDIFFERENT, NEITHER GOOD NOR BAD
- (54%) 4 SATISFIED
- (8%) 5 VERY SATISFIED
- (0%) 8 don't know
- (0%) 9 no answer

2. On this card there is a series of problems that our country has. Which are the three problems that the Government should dedicate its biggest efforts to solving? Indicate only 3.

- (17,0%) 01 PRICE RISES OR INFLATION
- (9%) 02 CORRUPTION
- (35%) 03 DELINQUENCY, ASSAULTS, ROBBERIES
- (9%) 04 HUMAN RIGHTS
- (29%) 05 EDUCATION
- (30%) 06 EMPLOYMENT
- (48%) 07 POVERTY
- (8%) 08 PROTECTION OF THE ENVIRONMENT
- (28%) 09 DRUGS
- (38%) 10 HEALTH
- (27%) 11 SALARIES
- (5%) 12 INFRASTRUCTURE (public transport, cars, roads, bridges, etc.)
- (17%) 13 HOUSING
- (0%) 14 don't know
- (1%) 15 no answer

3. According to this scale, where would you put the current economic situation of the country?

- (6%) 1 VERY BAD
- (26%) 2 BAD
- (51%) 3 NEITHER GOOD, NOR BAD
- (15%) 4 GOOD
- (0%) 5 VERY GOOD
- (0%) 8 don't know
- (0%) 9 no answer

4. Thinking of the future, what do you think your economic situation will be like in a year?

- (2%) 1 MUCH WORSE
- (16%) 2 WORSE
- (43%) 3 SAME
- (34%) 4 BETTER
- (4%) 5 MUCH BETTER
- (1%) 8 don't know
- (0%) 9 no answer

5. Do you believe that, at the moment Chile is: progressing, stagnating or in decline?

- (43%) 1 PROGRESSING
- (41%) 2 STAGNATING
- (13%) 3 IN DECLINE
- (3%) 8 don't know
- (1%) 9 no answer

6. All governments have good and bad things about them. Taking into consideration all the good things and the bad of Eduardo Frei's current Government, what mark would you give it, from 1 to 7, 1 being terrible and 7 being excellent?

Average mark: 4,85

- (2) 8 DON'T KNOW
- (2) 9 NO ANSWER

- 7 a. Taking into consideration all the good points and the bad of the governments that I am going to name, what mark would you give to Patricio Aylwin's government?

Average Mark: 4,96

%

- (3) 8 DON'T KNOW
- (2) 9 NO ANSWER

- 7 b. Taking into consideration all the good things and the bad of the governments that I am going to name, what mark would you give to Augusto Pinochet's government?

Average Mark: 4,18

%

- (3) 8 DON'T KNOW
- (4) 9 NO ANSWER

- 7 c. Taking into consideration all the good things and the bad of the governments that I am going to name, what mark would you give to Salvador Allende's government?

Average Mark: 3,94

%

- (20) 8 DON'T KNOW
- (8) 9 NO ANSWER

8. Which of the Presidents who appear on this card do you believe will be remembered in history as the most important President in recent times?

- (19) 1 EDUARDO FREI MONTALVA
- (12) 2 JORGE ALESSANDRI
- (17) 3 SALVADOR ALLENDE
- (33) 4 AUGUSTO PINOCHET
- (13) 5 PATRICIO AYLWIN
- (3) 6 DON'T KNOW
- (2) 7 NO ANSWER

9. Independently of your political position, do you approve or disapprove of the way Eduardo Frei is managing the Government?

- (46%) 1 APPROVE
- (27%) 2 DISAPPROVE
- (21%) 3 NEITHER APPROVE NOR DISAPPROVE
- (3%) 8 don't know
- (3%) 9 no answer

10. I will now read you a list of topics that worry the Government. Please tell me what you think of the work of Eduardo Frei's government in dealing with them, on a scale of 1 to 7, 1 being very bad and 7 being excellent

average

| | |
|--|------|
| A. UNEMPLOYMNET | 4,05 |
| B. EDUCATION | 4,74 |
| C. INFLATION OR PRICE RISES | 3,75 |
| D. HEALTH | 4,06 |
| E. HOUSING | 4,58 |
| F. POVERTY | 3,56 |
| G. INTERNATIONAL RELATIONS | 5,41 |
| H. DELINQUENCY, ASSAULTS AND ROBBERIES | 3,40 |
| I. HUMAN RIGHTS | 4,31 |
| J ENVIRONMENTAL POLLUTION | 4,16 |
| K RELATIONSHIP WITH THE ARMED FORCES | 4,49 |
| L CORRUPTION | 3,97 |
| M CONGESTION AND TRAFFIC PROBLEMS | 4,14 |
| N LABOUR AFFAIRS | 4,03 |
| O DRUG ADDICTION AND DRUG TRAFFICKING | 3,73 |

11a. In relation to pressure from institutions, groups and people, do you believe that the present government of Eduardo Frei has, in general, acted firmly or weakly?

%

- (34) 1 FIRMLY
- (60) 2 WEAKLY
- (8) 8 DON'T KNOW
- (3) 9 NO ANSWER

11b. In relation to pressure from institutions, groups and people, do you believe that the present government of Eduardo Frei has, in general, acted with skill and ability or without skill and ability?

%

- (38) 1 WITH SKILL AND ABILITY
- (51) 2 WITHOUT SKILL OR ABILITY
- (8) 8 DON'T KNOW
- (3) 9 NO ANSWER

12 a. In their relationship with the Armed Forces, do you believe that the present government of Eduardo Frei has, in general, acted firmly or weakly?

%

- (31) 1 FIRMLY
- (55) 2 WEAKLY
- (9) 8 DON'T KNOW
- (4) 9 NO ANSWER

12 b. In their relationship with the Armed Forces, do you believe that the present government of Eduardo Frei has, in general, acted with skill and ability or without skill and ability?

%

- (37) 1 WITH SKILL AND ABILITY
- (48) 2 WITHOUT SKILL AND ABILITY
- (10) 3 DON'T KNOW
- (4) 4 NO ANSWER

13. Now, out of the following political parties which are represented on this card, which of them do you identify or sympathize with most?

%

- (29) 1 CHRISTIAN DEMOCRATS (DC)
- (9) 2 PARTY FOR DEMOCRACY (PPD)
- (2) 3 COMMUNIST PARTY (PC)
- (1) 4 RADICAL SOCIALIST DOMOCRATIC PARTY (PRSD)
- (7) 5 SOCIALIST PARTY (PS)
- (7) 6 NATIONAL RENOVATION (RN)
- (4) 7 INDEPENDENT DEMOCRATIC UNION (UDI)
- (3) 8 PARTY OF THE PROGRESSIVE CENTER (UCCP)
- (1) 9 OTHER
- (34) 10 NONE
- (2) 11 DON'T KNOW
- (1) 12 NO ANSWER

14. Who would you say is the most important figure in the current opposition?
15. And who would you say is the most important figure in the Concertacion, except for President Eduardo Frei?
16. Of the following political positions, which do you identify or sympathize with the most?
- %
- (16) 1 RIGHT
 - (10) 2 CENTER RIGHT
 - (16) 3 CENTER
 - (13) 4 CENTER LEFT
 - (13) 5 LEFT
 - (1) 6 INDEPENDENT
 - (25) 7 NONE
 - (5) 8 DON'T KNOW
 - (1) 9 NO ANSWER
17. Considering that the political positions are located on an axis where at one extreme would be the positions more to the Left (1) and at the other, positions more to the Right (10), at what point on the axis would you be located?
- %
- (3) 1
 - (3) 2
 - (6) 3
 - (9) 4
 - (27) 5
 - (12) 6
 - (8) 7
 - (6) 8
 - (3) 9
 - (6) 10
 - (9) DON'T KNOW
 - (8) NO ANSWER

AVERAGE: 5,58

- 18 a. The following sentences express a significant value. If 1 represents equality of opportunity and social justice and 10 economic development, where would you place the importance of each of them for you?

%
(15) 1
(5) 2
(7) 3
(9) 4
(18) 5
(9) 6
(8) 7
(8) 8
(5) 9
(9) 10
(4) DON'T KNOW
(2) NO ANSWER

AVERAGE: 5,17

- 18 b. And in the following one, where 1 represents democracy and public and private freedom and 10 it represents public order and civic safety, where would you be located?

%
(5) 1
(3) 2
(4) 3
(7) 4
(16) 5
(8) 6
(10) 7
(10) 8
(9) 9
(20) 10
(5) DON'T KNOW
(3) NO ANSWER

Average: 6,63

19 a. Where do you believe that the political parties would be located in accordance to the importance for them of the sentences in Q.18a?

average

- (5,16) CHRISTIAN DEMOCRACY (CD)
- (6,09) INDEPENDENT DEMOCRATIC UNION (UDI)
- (3,30) COMMUNIST PARTY (PC)
- (6,15) NATIONAL RENOVATION (RN)
- (4,05) SOCIALIST PARTY (PS)
- (4,61) PARTY FOR DEMOCRACY (PPD)

19 b. And where do you believe that the following political parties would be located in accordance to the importance for them of the sentences in Q.18b?

average

- (4,99) CHRISTIAN DEMOCRACY (CD)
- (6,00) INDEPENDENT DEMOCRATIC UNION (UDI)
- (3,60) COMMUNIST PARTY (PC)
- (5,98) NATIONAL RENOVATION (RN)
- (4,23) SOCIALIST PARTY (PS)
- (4,67) PARTY FOR DEMOCRACY (PPD)

20a. Where do you believe that the following political figures would be located in accordance to the importance for them of the sentences in Q.18a?

average

- (4,86) PATRICIO AYLWIN
- (3,33) GLADYS MARÍN
- (6,71) AUGUSTO PINOCHET
- (6,62) HERNÁN BÜCHI
- (6,12) ANDRÉS ALLAMAND
- (4,62) RICARDO LAGOS
- (5,31) ALEJANDRO FOXLEY

20b. Where do you believe that the following political figures would be located in accordance to the importance for them of the sentences in Q.18b?

average

- (4,89) PATRICIO AYLWIN
- (3,64) GLADYS MARÍN
- (6,69) AUGUST PINOCHET
- (6,25) HERNÁN BÜCHI
- (5,92) ANDRÉS ALLAMAND
- (4,66) RICARDO LAGOS
- (5,04) ALEJANDRO FOXLEY

21. I will now read you a list of people and I want you to tell me what you think of each one of them. If you have not heard of some of these people, please, tell me that you don't know them. Using the terms on this card, which term best describes your opinion of each one of them?

% positive evaluation (positive + very positive) of those known

| | % |
|----------------------------|------|
| CARLOS BOMBAL | 47,6 |
| ALEJANDRO FOXLEY | 64,9 |
| EDUARDO FREI RUIZ-TAGLE | 71,6 |
| ANDRÉS ALLAMAND | 56,2 |
| ALBERTO ESPINA | 44,6 |
| CAMILO ESCALONA | 31,3 |
| JOVINO NOVOA | 27,3 |
| GLADYS MARÍN | 25,8 |
| JOAQUÍN LAVÍN | 53,8 |
| FRANCISCO JAVIER ERRÁZURIZ | 41,9 |
| JOSÉ ANTONIO VIERA-GALLO | 49,8 |
| GUTENBERG MARTÍNEZ | 46,7 |
| HERNÁN LARRAÍN | 33,1 |
| JORGE SCHAULSOHN | 44,6 |
| JAIME RAVINET | 67,4 |
| ANDRÉS ZALDÍVAR | 59,3 |
| SERGIO DIEZ | 31,1 |
| SERGIO ONOFRE JARPA | 34,4 |
| CARLOS OMINAMI | 49,6 |
| SOLEDAD ALVEAR | 61,0 |
| SEBASTIÁN PIÑERA | 52,7 |
| PABLO LONGUEIRA | 28,4 |
| GABRIEL VALDÉS | 67,0 |
| RICARDO LAGOS | 71,1 |
| MARIANA AYLWIN | 55,4 |
| EVELYN MATTHEI | 36,0 |
| EDMUNDO PÉREZ YOMA | 46,1 |
| CARLOS FIGUEROA | 45,0 |

22. For each activity that I name, indicate to me if you do it frequently, sometimes or never.

22 a. LOOKING AT POLITICAL PROGRAMMES ON TELEVISION

%

(48) 1 NEVER

(43) 2 SOMETIMES

(9) 3 FREQUENTLY

(0) 9 NO ANSWER

22b. READING NEWS ABOUT POLITICS

%

(54) 1 NEVER

(36) 2 SOMETIMES

(10) 3 FREQUENTLY

(0) 9 NO ANSWER

22c. TALKING WITH FAMILY ABOUT POLITICS

%

(64) 1 NEVER

(29) 2 SOMETIMES

(7) 3 FREQUENTLY

(0) 9 NO ANSWER

22d. TALKING WITH FRIENDS ABOUT POLITICS

%

(64) 1 NEVER

(28) 2 SOMETIMES

(8) 3 FREQUENTLY

(0) 9 NO ANSWER

23. How would you evaluate the performance of the following institutions during 1995?

A. Political Parties

%

(29) BAD AND VERY BAD

(46) AVERAGE

(14) GOOD AND VERY GOOD

(9) DON'T KNOW

(3) NO ANSWER

B. Catholic Church

%

(8) BAD AND VERY BAD

(27) AVERAGE

- (58) GOOD AND VERY GOOD
- (6) DON'T KNOW
- (1) NO ANSWER

C. Police

%

- (11) BAD AND VERY BAD
- (32) AVERAGE
- (54) GOOD AND VERY GOOD
- (2) DON'T KNOW
- (1) NO ANSWER

D. Evangelical and Pentecostal Churches

%

- (9) BAD AND VERY BAD
- (23) AVERAGE
- (42) GOOD AND VERY GOOD
- (20) DON'T KNOW
- (4) NO ANSWER

E. Chamber of Deputies

%

- (16) BAD AND VERY BAD
- (44) AVERAGE
- (24) GOOD AND VERY GOOD
- (14) DON'T KNOW
- (3) NO ANSWER

F. Power of the Judiciary

%

- (18) BAD AND VERY BAD
- (34) AVERAGE
- (35) GOOD AND VERY GOOD
- (12) DON'T KNOW
- (2) NO ANSWER

G. Central Union of Workers (CUT)

%

- (23) BAD AND VERY BAD
- (36) AVERAGE
- (24) GOOD AND VERY GOOD
- (14) DON'T KNOW
- (2) NO ANSWER

H. Armed Forces

%

- (16) BAD AND VERY BAD
- (36) AVERAGE
- (38) GOOD AND VERY GOOD
- (8) DON'T KNOW
- (2) NO ANSWER

I. Government

%

- (8) BAD AND VERY BAD
- (41) AVERAGE
- (46) GOOD AND VERY GOOD
- (4) DON'T KNOW
- (2) NO ANSWER

J. Senate

%

- (11) BAD AND VERY BAD
- (42) AVERAGE
- (32) GOOD AND VERY GOOD
- (13) DON'T KNOW
- (3) NO ANSWER

24. Do you believe that the current Constitution, approved in the year 1980, should be maintained fundamentally as it is or with changes or minor reforms, or reformed with important changes?

%

- (19) MAINTAINED FUNDAMENTALLY AS IT IS OR WITH CHANGES OR MINOR REFORMS
- (66) REFORMED WITH IMPORTANT CHANGES

(13) DON'T KNOW

(2) NO ANSWER

25. How satisfied or dissatisfied you are with each one of the following aspects of your life?

A. The city, town or area where you live

%

(3) 1 VERY DISSATISFIED

(20) 2 DISSATISFIED

(10) 3 INDIFFERENT, NEITHER ONE NOR THE OTHER

(59) 4 SATISFIED

(8) 5 VERY SATISFIED

(0) 9 NO ANSWER

B. Your friendships

%

(1) 1 VERY DISSATISFIED

(4) 2 DISSATISFIED

(10) 3 INDIFFERENT, NEITHER ONE NOR THE OTHER

(71) 4 SATISFIED

(11) 5 VERY SATISFIED

(1) 6 DOESN'T APPLY

(1) 8 DON'T KNOW

(1) 9 NO ANSWER

C. Your health and physical condition

%

(2) 1 VERY DISSATISFIED

(15) 2 DISSATISFIED

(13) 3 INDIFFERENT, NEITHER ONE NOR THE OTHER

(60) 4 SATISFIED

(10) 5 VERY SATISFIED

(0) 8 DON'T KNOW

(0) 9 NO ANSWER

D. Relationship with your spouse, partner or boyfriend/girlfriend

%

- (2) 1 VERY DISSATISFIED
- (4) 2 DISSATISFIED
- (5) 3 INDIFFERENT, NEITHER ONE NOR THE OTHER
- (51) 4 SATISFIED
- (23) 5 VERY SATISFIED
- (10) 6 DOESN'T APPLY
- (1) 8 DON'T KNOW
- (4) 9 NO ANSWER

E. Your activities outside of work, hobbies and entertainments

%

- (1) 1 VERY DISSATISFIED
- (7) 2 DISSATISFIED
- (13) 3 INDIFFERENT, NEITHER ONE NOR THE OTHER
- (59) 4 SATISFIED
- (10) 5 VERY SATISFIED
- (4) 6 DOESN'T APPLY
- (3) 8 DON'T KNOW
- (4) 9 NO ANSWER

F. Relationship with your children

%

- (1) 1 VERY DISSATISFIED
- (2) 2 DISSATISFIED
- (3) 3 INDIFFERENT, NEITHER ONE NOR THE OTHER
- (48) 4 SATISFIED
- (24) 5 VERY SATISFIED
- (16) 6 DOESN'T APPLY
- (2) 8 DON'T KNOW
- (5) 9 NO ANSWER

G. Your work

%

- (2) 1 VERY DISSATISFIED
- (9) 2 DISSATISFIED
- (8) 3 INDIFFERENT, NEITHER ONE NOR THE OTHER

- (53) 4 SATISFIED
- (11) 5 VERY SATISFIED
- (10) 6 DOESN'T APPLY
- (2) 8 DON'T KNOW
- (4) 9 NO ANSWER

H. Your financial situation

%

- (8) 1 VERY DISSATISFIED
- (30) 2 DISSATISFIED
- (23) 3 INDIFFERENT, NEITHER ONE NOR THE OTHER
- (36) 4 SATISFIED
- (3) 5 VERY SATISFIED
- (0) 8 DON'T KNOW
- (1) 9 NO ANSWER

SPECIAL TOPIC: PERCEPTION OF THE MUNICIPALITY OF TODAY: CONTINUITY AND CHANGES

The questions relating to this special topic will be published later in another Work Document

PERSONAL DATA SECTION

Now, please, and to finish, some personal data

A. How old are you?

%

- (20) 1 18-24
- (27,) 2 25-34
- (20) 3 35-44
- (14) 4 45-54
- (20) 5 55 and over

B. Which is your civil status?

%

- (59) 1 MARRIED
- (28) 2 SINGLE
- (4) 3 LIVING WITH SOMEONE
- (3) 4 SEPARATED, DIVORCED
- (6) 5 WIDOWER/ER
- (0) 9 NO ANSWER

C. Without taking into account years repeated, how many years of education do you have?

- (3) 1 NONE
- (9) 2 1 - 3
- (21) 3 4 - 7
- (10) 4 8 (completed Primary education)
- (17) 5 9-11
- (20) 6 12 (completed Secondary school)
- (17) 7 13-17
- (3) 8 18 or more
- (0) 9 NO ANSWER

D. Are you registered to vote?

- (85) 1 YES
- (14) 2 NO
- (0) 8 DON'T KNOW
- (0) 9 NO ANSWER

E. In your house do you have...?

a) CALEFONT OR WATER HEATER

%

- (49) YES
- (51) NO
- (0) DON'T KNOW
- (0) NO ANSWER

b) REFRIGERATOR

%

- (70) YES
- (30) NO
- (0) DON'T KNOW
- (0) DON'T ANSWER

c) CAR

%

- (26) YES
- (73) NO
- (0) DON'T KNOW
- (0) NO ANSWER

F. What is your main profession or occupation?

EMPLOYEE WITH A CONTRACT

%

- (1) MANAGERS/EXECUTIVES
- (0) ARMED FORCES
- (12) EMPLOYEE
- (7) MANUAL WORKER
- (8) OTHERS WITH CONTRACT
- (3) UNEMPLOYED, LOOKING FOR WORK
- (32) HOUSEHOLD CHORES
- (5) PENSIONER, RETIRED, INDEPENDENT MEANS
- (6) STUDENT
- (22) INDEPENDENT WORKER

What type of independent worker are you?

%

- (2) INDEPENDENT PROFESSIONAL
- (5) INDUSTRIAL, SHOPKEEPER, BIG OR SMALL MANAGER
- (2) CARRY ON SOME OCCUPATION (ELECTRICIAN, PLUMBER, ETC.)
- (2) OCCASIONAL WORK
- (6) AGRICULTURAL WORK (LABOURER)
- (5) OTHER- WHICH?
- (0) NO ANSWER

G. Do you have children?

%

- (76) YES
- (24) NO
- (0) DON'T KNOW
- (0) NO ANSWER

H. Socioeconomic level

%

- (2) ABC1
- (5) C2
- (33) C3

(48) D

(12) E

I. Sex

%

(48) MALE

(52) FEMALE