

QUESTIONNAIRE
SOCIAL STUDY AND OPINION POLL
 April 1992
 Work Document N° 180
 June 1992

This questionnaire is trying to find out people's opinions about different aspects of the country and their life.

1. In general, considering all the aspects of your life, how satisfied or dissatisfied are you at the moment?

(5,4%) 5: very satisfied
 (51,8%) 4: satisfied
 (25,7%) 3: indifferent, neither satisfied nor dissatisfied
 (14,5%) 2: dissatisfied
 (1,8%) 1: very dissatisfied
 (0,9%) 9: no answer

2. On this card there is a series of problems that our country has. Which are the three problems that the Government should dedicate its biggest efforts to solving? Indicate only 3

(62,7%) 1: Delinquency, assaults and robberies
 (44,1%) 2: Health
 (32,2%) 3: Poverty
 (26,6%) 4: Education
 (32,9%) 5: Salaries
 (28,5%) 6: Employment
 (20,2%) 7: Housing
 (13,2%) 8: Price rises, inflation
 (9,8%) 9: Human Rights
 (5,5%) 10: Protests and street riots
 (10,0%) 11: Terrorism
 (13,8%) 12: Protection of the environment

3. According to this scale, where would you put the current economic situation of the country?

- (0,9%) 5 VERY GOOD
- (18,9%) 4 GOOD
- (61,2%) 3 NEITHER GOOD, NOR BAD
- (16,7%) 2 BAD
- (2,2%) 1 VERY BAD
- (0,0%) 8 don't know

4. According to this scale, where would you put your current economic situation in comparison with a year ago?

- (3,2%) 5 MUCH BETTER
- (28,2%) 4 BETTER
- (50,0%) 3 THE SAME
- (16,6%) 2 WORSE
- (1,5%) 1 MUCH WORSE
- (0,4%) 8 don't know

5. Thinking of the future, what do you think your economic situation will be like in a year?

- (4,6%) 5 MUCH BETTER
- (44,3%) 4 BETTER
- (35,6%) 3 SAME
- (9,6%) 2 WORSE
- (2,0%) 1 MUCH WORSE
- (4,0%) 8 don't know

6. Do you believe that, at the moment Chile is: progressing, stagnating or in decline?

- (59,1%) 1 PROGRESSING
- (31,9%) 2 STAGNATING
- (8,2%) 3 IN DECLINE

7. All governments have good and bad things about them. Taking into consideration all the good things and the bad of the current Government, what mark would you give it, from 1 to 7?

Average mark: 4.8

8. Independently of your political position, do you approve or disapprove of the way Patricio Aylwin is managing the Government?

(55,5%) 1 APPROVE
 (16,8%) 2 DISAPPROVE
 (25,1%) 3 NEITHER APPROVE NOR DISAPPROVE
 (2,5%) 9 no answer

9. I will now read you a list of topics that worry the Government. Please tell me what you think of the work of the current government in dealing with them, on a scale of 1 to 7, 1 being very bad and 7 being excellent?

| | |
|-------------------------------------|-----|
| MANAGEMENT OF THE ECONOMY. | 4,7 |
| UNEMPLOYMENT | 4,0 |
| EDUCATION | 4,8 |
| PRICE RISES AND INFLATION | 4,0 |
| HEALTH | 4,1 |
| HOUSING | 4,3 |
| POVERTY | 3,7 |
| INTERNATIONAL RELATIONS | 5,0 |
| DELINQUENCY, ASSAULTS AND ROBBERIES | 3,1 |
| TERRORISM | 3,4 |
| HUMAN RIGHTS | 4,4 |
| ENVIRONMENTAL POLLUTION | 3,9 |
| RELATIONSHIP WITH THE ARMED FORCES | 4,2 |

10. Now, out of the following political parties that are represented on this card, which of them do you identify or sympathize with the most?

(7,2%) 1 = Independent Democratic Union (UDI)
 (0,9%) 2 = Radical Party (PR)
 (5,3%) 3 = National Renovation (RN)
 (7,6%) 4 = Socialist Party (PS)
 (35,4%) 5 = Christian Democrats (AD)
 (8,4%) 6 = Party for Democracy (PPD)
 (1,8%) 7 = Communist Party (PC)

- (6,4%) 8 = Union of the Centre (UCC)
- (0,6%) 9 = Humanist Party
- (0,5%) 10 = Social Democratic Party (PSD)
- (1,7%) 11 = Other: which?:.....
- (22,6%) 12 = none

11. Let us suppose that this Sunday there were elections for President. If you could choose to elect someone, who would you choose?. Who would you vote for?. (If they say "No one" insist: remind them that it's an obligation to vote, so who would they vote for?)

11.1.

12a. Who would you say that the most important figure in the current opposition is?

12.b And who would you say that the most important figure in the Concertacion is, with the exception of President Patricio Aylwin?

13. As you know traditionally in our country people define their political positions as being nearer to the Left, the Centre or the Right. The different political positions are represented on this card. Please, indicate to me, which position you identify or sympathize with the most?

- (12,8%) 1: Right
- (6,2%) 2: Centre Right
- (24,9%) 3: Centre
- (13,0%) 4: Centre Left
- (11,1%) 5: Left
- (17,7%) 6: Independent
- (10,6%) 7: None
- (3,8%) 8: Don't know

14. The following people have have had various degrees of fame in public life in Chile. Tell me, using the terms on this card, which term best describes your opinion of each person?

Interviewer:

If she/he answers "don't kno" mark 9.

Start from top to bottom, from the centre or from bottom to top, but complete the whole list.

Indicate where you start from.

Card N° 7

5: very positive 4: positive 3: neither good nor bad
 2: negative 1: very negative

(% positive evaluations of those known)

(67,8) Alejandro Foxley
 (73,2) Eduardo Frei Ruiz-Tagle
 (54,4) Enrique Correa
 (41,5) Andrés Allamand
 (38,6) José Piñera
 (36,2) Alberto Espina
 (26,8) Jovino Novoa
 (41,9) Jorge Schaulsohn
 (30,0) Clodomiro Almeyda
 (24,4) Joaquín Lavín
 (46,3) Francisco Javier Errázuriz
 (57,6) José Antonio Viera-Gallo
 (36,3) Francisco Javier Cuadra
 (45,2) Gutenberg Martínez
 (57,4) Evelyn Matthei
 (52,1) Jaime Ravinet
 (42,2) Miguel Otero
 (53,9) Andrés Zaldívar
 (19,2) Carlos Altamirano
 (33,5) Sergio Onofre Jarpa
 (71,0) Patrician Aylwin
 (54,4) Carlos Ominami
 (22,6) August Pinochet
 (22,6) Hernán Büchi
 (44,5) Sebastián Piñera
 (36,7) Ricardo Núñez
 (59,3) Gabriel Valdés
 (15,1) Volodia Teitelboim
 (64,3) Ricardo Lagos
 (37,2) Luis Maira
 (43,4) Laura Soto
 (58,5) Enrique Krauss

15. How would you evaluate the performance of the following ministers of Patricio Aylwin's government, with a mark from 1 to 7, where 1 = very bad and 7 = excellent?

Average mark

| | | |
|---------------------------------------|---------------------|-----|
| - Minister of the Interior | Enrique Krauss | 4,9 |
| - Minister of Foreign Affairs | Enrique Silva Cimma | 4,8 |
| - Minister of the Economy | Carlos Ominami | 4,8 |
| - Minister of Finance | Alejandro Foxley | 5,1 |
| - Minister of Defense | Patricio Rojas | 4,5 |
| - Minister of Mining | Juan Hamilton | 4,5 |
| - Minister of Health | Jorge Jiménez | 4,5 |
| - Minister of Public Works | Carlos Hurtado | 4,5 |
| - Minister of Housing and Urban Dev. | Alberto Etcheagaray | 4,7 |
| - General Secretary of the Government | Enrique Correa | 4,8 |
| - Minister of Education | Ricardo Lagos | 5,2 |
| - General Secretary of the Presidency | Edgardo Boeninger | 4,7 |

16. Thinking about a future government, who do you think would do the best in each one of the following areas: a government from the Concertacion, or a government from the current opposition? (PASS CARD N° 5)

1 = THE CONCERTACION

2 = THE CURRENT OPPOSITION

3 = BOTH THE SAME

4 = don't KNOW

| | Concertacion | Opposition |
|------------------------------------|--------------|------------|
| - Management of the economy | 59,2 | 21,3 |
| - Unemployment | 59,5 | 22,0 |
| - Education | 64,4 | 20,7 |
| - Delinquency, assaults, robberies | 47,6 | 32,9 |
| - Inflation, price rises | 55,6 | 26,0 |
| - Health | 62,5 | 21,4 |
| - Housing | 63,0 | 21,4 |
| - Poverty | 59,5 | 23,1 |
| - International Relations | 67,5 | 19,2 |
| - Terrorism | 49,8 | 32,9 |
| - Human rights | 70,1 | 16,1 |
| - Environmental contamination | 58,8 | 17,8 |

17. As you know people they go to public offices to get access to public services or to carry out different transactions. Which of the following public offices have you gone to during the last 12 months?

- (17,8%) Serviu (Ministry of Housing)
- (15,9%) Inland Revenue Office
- (12,8%) Treasury (payment of taxes)
- (10,2%) Ministries of Health, Education
- (7,6%) Courts of Justice
- (38,7%) Municipality... (SEE FOLLOWING QUESTION)
- (9,5%) Local Police Court
- (25,5%) Civil Registry office

18. Could you please tell me the main reason for your visit to the municipality, according to the following alternatives? (PASS CARD N° 6)

- (20,4%) 1 to get an interview with a social worker
- (6,3%) 2 to get the CAS Index
- (11,2%) 3 to get access to a subsidy (drinking water, family subsidy, assistance pension)
- (10,5%) 4 to ask for a housing subsidy
- (3,3%) 5 to get permission to build or modify your house
- (10,3%) 6 to take out driver license (identification card for driving)
- (13,6%) 7 to take out a municipal patent or to pay the traffic circulation permit
- (19,1%) 8 other (specify)

19. How would you evaluate the level of attention you received while carrying out your transaction in the municipality, on a scale of marks from 1 to 7?
average mark: 5,,2

20. I am now going to show you a series of problems that could affect your community. Tell me which, in your opinion, are the three main ones that the mayor should dedicate his biggest efforts to solving? (Only 3) (pass card N° 7)

21. And how do you evaluate the administration of your actual municipality, in each one of these areas, on a scale from 1 to 7?

| | | |
|---------|---|-----|
| (19,2%) | 01 Employment and Job Offices | 4,1 |
| (25,8%) | 02 Lighting of streets and passages | 4,3 |
| (42,5%) | 03 Paving and repair of streets and pavements | 3,9 |
| (21,3%) | 04 Protection of the environment | 3,9 |
| (12,2%) | 05 Maintenance of sewer system | 4,3 |
| (13,5%) | 06 Street signs and/or traffic lights | 4,2 |
| (16,7%) | 07 Housing construction | 4,0 |
| (11,0%) | 08 Primary and Secondary municipal education | 4,5 |
| (35,7%) | 09 Primary health (clinics and outpatients) | 3,9 |
| (9,5%) | 10 Maintenance of squares and parks | 4,1 |
| (10,0%) | 11 Promotion of sports and recreation | 4,2 |
| (6,0%) | 12 Public transport problems | 4,6 |
| (3,3%) | 13 Problems of parking and traffic jams | 4,4 |
| (45,0%) | 14 Measures to combat delinquency | 3,4 |
| (9,3%) | 15 Problems of garbage | 4,1 |
| (13,5%) | 16 Social assistance (subsidies and other help) | 4,0 |
| (1,7%) | 17 Construction of local centres and equipment | 4,1 |

22. In the following areas which I am going to mention, which of these two alternatives, in your opinion, is best: that it is managed at community level by the municipality or that it is managed at national level by a minister? (PASS CARD N° 8).

CARD N° 8:

1 = THAT IT IS MANAGED AT COMMUNITY LEVEL BY THE MUNICIPALITY

2 = THAT IT IS MANAGED AT NATIONAL LEVEL BY A MINISTER

Proportion

that indicates community level

| | |
|---------|---|
| (78,1%) | A) Construction of public places and sports pitches |
| (74,7%) | B) Repaving and repair of streets |
| (76,2%) | C) Maintenance of the sewer system |
| (74,0%) | D) Administration/management of public and waste land |

- (80,2%) E) Decisions about the installation of traffic lights
- (38,8%) F) Unemployment
- (34,6%) G) Measures to combat delinquency
- (85,1%) H) Construction of Social or Neighbourhood Centre
- (81,1%) I) Street lighting
- (68,4%) J) Parking Problems and traffic jams
- (44,3%) K) Colleges and schools
- (51,3%) L) Problems of public transport
- (47,9%) M) Primary Health (clinics and outpatients)

23. If voting were not compulsory, would you go you and vote in the next municipal elections?

- (59,9%) 1: Yes
- (39,7%) 2: No

23.1 Are you registered in the electoral register?

- (89,3%) 1: Yes
- (10,3%) 2: No

23.2 Will you go and vote in the next municipal elections of June this year? (1992)

- (87,4%) 1: Yes
- (11,7%) 2: No

24. Indicate for each activity that I name if you do it frequently, sometimes or never.

Alternatives: 1 = Frequently 2 = sometimes 3 = Never

- (24,6%) - Look at the debates and political programmes on television
- (23,0%) - Reads news about politics
- (20,5%) - Talks to the family about politics
- (20,5%) - Talks to friends about politics

25. Regarding the conditions of life in your community, do you believe that the municipal elections:
(READ ALTERNATIVE)

- (55,4%) 1 will improve the situation in your community
- (3,3%) 2 will make the situation in your community worse
- (35,0%) 3 will keep the situation in your community the same
- (6,3%) 4 don't know / no answer

26. What do you think the most important job in the municipality is? (ONLY 1) (PASS CARD N° 9)
AND which is the 2nd?

First
mention

- (56,9%) 1 to worry about the health and education of the community
- (14,9%) 2 to attract industries and business for economic growth
- (6,0%) 3 to help the cultural development of the community
- (5,4%) 4 to allow people power sharing locally
- (6,4%) 5 to insure there are the infrastructures and basic services
- (10,3%) 6 to keep the community clean and orderly

27. As you know, in a few months there will elections for mayors and councillors: which of the following characteristics will you take most into account when voting for a candidate? (PASS CARD N° 10) AND which 2nd?

First
mention

- (20,6%) 1 Political Party to which the candidate belongs
- (15,2%) 2 Personal knowledge you have of the candidate
- (48,3%) 3 The candidate's personal qualities (E.g.: honesty, seriousness, ability to do things)
- (13,4%) 4 Projects and programmes of the candidate

27.1 Which of the following sentences best describes the way you will decide to vote in the next municipal election?

- (39,5%) 1 Will choose the best person, and it's the same to me on which list they appear
- (55,9%) 2 Will choose the list or alliance which I identify with the most, and I will choose the best person from that

28. In the next municipal elections, which of the following groups of parties or alliances will you vote for? (PASS CARD N° 11)

1 = A 2 = B
(13,6%) (51,5%)

Alliance of the Opposition Parties Concertacion
Party included in it: Party included in it:

| | | | |
|---|-------|------------------------------------|-------|
| 01 = National Renovation (RN) | 36,0% | 05 = Christian Democrats (DC) | 61,0% |
| 02 = Independent Democratic Union (UDI) | 37,6% | 06 = Socialist Party (PS) | 10,2% |
| 03 = National Party | 1,5% | 07 = Radical Party (PR) | 1,1% |
| 04 = Independent | 18,2% | 08 = Party For Democracy (PPD) | 13,2% |
| | | 09 = Humanist Party | 4,1% |
| | | 10 = Social Democratic Party (PSD) | 0,8% |
| | | 11 = Independent | 6,6% |

3 = C 4 = D
(13,6%) (4,6%)

CENTRE ALLIANCE

MIDA ALLIANCE

Party included in it:

Party included in it:

| | | | |
|--------------------------------|-------|---|-------|
| 12 = Union of the Centre (UCC) | 51,7% | 14 = Communist Party (PC) | 69,4% |
| 13 = Independent | 38,8% | 15 = Movement of Revolutionary Left (MIR) | 5,5% |
| 16 = MIR - Political | 4,2% | | |
| 17 = Independent | 18,9% | | |

Alliance you will vote for:

28.1 And, within the alliance that you will vote for... (ACCORDING TO THE ANSWER TO QUESTION N° 28), which party will you vote for in the next municipal elections?

Party you will vote for:

Now, please, to finish, some personal data.

A. How old are you?

- (18,7%) 1: 18-24
- (27,4%) 2: 25-34
- (18,5%) 3: 35-44
- (12,2%) 4: 45-54
- (11,7%) 5: 55-64
- (11,5%) 6: 65 and over

B. What is your civil status?

- (60,6%) 1: married
- (27,9%) 2: single
- (3,5%) 3: living with someone
- (2,4%) 4: separated, marriage annulled
- (5,6%) 5: widow/er

C. Do you have children between 5 and 18 years of age?

%

- (38,6%) - yes
- (59,2%) - no

D. Without taking into account years repeated, how many years of education do you have?

%

- (3,3) 1 NONE
- (5,7) 2 1 - 3
- (16,7) 3 4 - 7
- (13,5) 4 8 (completed Primary education)
- (20,8) 5 9-11
- (21,7) 6 12 (completed Secondary school)
- (12,5) 7 13-17
- (5,9) 8 18 or more

E. In your house do you have...? (1=Yes 2=No)

% yes

- (95,8%) - drinking water inside the house
- (86,8%) - paved pavement
- (99,3%) - electricity

- (92,6%) - a bath inside the house
- (10,9%) - earth floor inside the house
- (52,3%) - water heater for hot water
- (29,6%) - video machine
- (67,1%) - colour television
- (24,3%) - car
- (16,9%) - current bank account

F. What is your main profession or occupation?

%

- (27,2) EMPLOYEE WITH CONTRACT (EMPLOYEE, ARMED FORCES, MANUAL WORKER, MANAGER, EXECUTIVE ETC)
- (4,7) UNEMPLOYED, LOOKING FOR WORK
- (34,1) HOUSEWIFE
- (10,7) PENSIONER, RETIRED, INDEPENDENT MEANS
- (7,0) STUDENT
- (14,9) INDEPENDENT WORKER (In this case answer next Q)

What type of independent worker are you?

%

- (19,3) INDEPENDENT PROFESSIONAL
- (28,7) INDUSTRIAL, SHOPKEEPER, BIG OR SMALL MANAGER
- (20,0) CARRY ON SOME OCCUPATION (ELECTRICIAN, PLUMBER, ETC.)
- (18,4) OCCASIONAL WORK
- (11,8) OTHER

G. Socio-economic level

| | | | | |
|---------|-------|-------|-------|------|
| 1: ABC1 | 2: C2 | 3: C3 | 4: D | 5: E |
| 9,5% | 8,4% | 45,3% | 33,5% | 3,3% |

H. Sex

| | |
|---------|-----------|
| 1: male | 2: female |
| 47,6% | 52,4% |