

**QUESTIONNAIRE**  
**SOCIAL STUDY AND OPINION POLL**  
 June to July 1991  
 Work Document N° 161  
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This questionnaire is trying to find out people's opinions about different aspects of the country and their life.

1. In general, considering all the aspects of your life, how satisfied or dissatisfied are you at the moment?

(6,0%) 5: very satisfied  
 (41,0%) 4: satisfied  
 (29,0%) 3: indifferent, neither satisfied nor dissatisfied  
 (18,7%) 2: dissatisfied  
 (4,4%) 1: very dissatisfied  
 (0,9%) 9: no answer

2. On this card there is a series of problems that our country has. Which are the three problems that the Government should dedicate its biggest efforts to solving? Indicate only 3

(61,2%) 1: Delinquency, assaults and robberies  
 (35,5%) 2: Health  
 (31,8%) 3: Poverty  
 (21,3%) 4: Education  
 (30,5%) 5: Salaries  
 (33,3%) 6: Employment  
 (21,2%) 7: Housing  
 (20,7%) 8: Price rises, inflation  
 (11,6%) 9: Human Rights  
 (3,8%) 10: Protests and street riots  
 (13,6%) 11: Terrorism  
 (14,7%) 12: Protection of the environment

3. According to this scale, where would you put the current economic situation of the country?

(1,3%) 5 VERY GOOD  
 (15,7%) 4 GOOD

- (58,8%) 3 NEITHER GOOD, NOR BAD
- (20,4%) 2 BAD
- (3,0%) 1 VERY BAD
- (0,8%) 8 don't know

4. According to this scale, where would you put your current economic situation in comparison with a year ago?

- (6,1%) 5 MUCH BETTER
- (25,5%) 4 BETTER
- (43,2%) 3 THE SAME
- (22,9%) 2 WORSE
- (1,5%) 1 MUCH WORSE
- (0,7%) 8 don't know

5. Thinking of the future, what do you think your economic situation will be like in a year?

- (8,3%) 5 MUCH BETTER
- (36,7%) 4 BETTER
- (35,5%) 3 SAME
- (12,0%) 2 WORSE
- (1,5%) 1 MUCH WORSE
- (5,9%) 8 don't know

6. Do you believe that, at the moment Chile is: progressing, stagnating or in decline?

- (50,1%) 1 PROGRESSING
- (42,4%) 2 STAGNATING
- (7,3%) 3 IN DECLINE

7. All governments have good and bad things about them. Taking into consideration all the good things and the bad of the current Government, what mark would you give it, from 1 to 7?

Average mark: 4.7

8. Independently of your political position, do you approve or disapprove of the way Patricio Aylwin is managing the Government?

- (49,8%) 1 APPROVE
- (15,3%) 2 DISAPPROVE

- (30,9%) 3 NEITHER APPROVE NOR DISAPPROVE  
 (4,0%) 9 no answer

9 I will now read you a list of topics that worry the Government. Please tell me what you think of the work of the current government in dealing with them, on a scale of 1 to 7, 1 being very bad and 7 being excellent?

MANAGEMENT OF THE ECONOMY.	4,5
UNEMPLOYMENT	3,6
EDUCATION	4,4
PRICE RISES AND INFLATION	3,3
HEALTH	3,8
HOUSING	3,9
POVERTY	3,3
INTERNATIONAL RELATIONS	5,3
DELINQUENCY, ASSAULTS AND ROBBERIES	2,8
TERRORISM	3,0
HUMAN RIGHTS	4,1
ENVIRONMENTAL POLLUTION	3,3
RELATIONSHIP WITH THE ARMED FORCES	4,4

10. Now, out of the following political parties that are represented on this card, which of them do you identify or sympathize with the most? And which would be your 2nd choice?.

- (5,8%) 1 = Independent Democratic Union (UDI)  
 (2,1%) 2 = Radical Party (PR)  
 (6,0%) 3 = National Renovation (RN)  
 (5,0%) 4 = Socialist Party (PS)  
 (29,5%) 5 = Christian Democrats (AD)  
 (8,7%) 6 = Party for Democracy (PPD)  
 (1,8%) 7 = Communist Party (PC)  
 (4,1 %) 8 = Union of the Centre (UCC)  
 (1,3%) 9 = Humanist Party  
 (0,7%) 10 = Social Democratic Party (PSD)  
 (0,8%) 11 = Other: which?:.....  
 (34,3%) 12 = none

11. Different ways have been discussed for electing the mayors. (Please, READ THESE 4 ALTERNATIVES: PASS CARD N° 4) Now tell me, which system do you think would be preferred by the country?

- (63,9%) 1 that all people older than 18 in each community vote directly to choose the mayor.
- (8,2%) 2 that all people older than 18 year in each community choose to the councillors and these choose the mayor.
- (15,5%) 3 that the mayors are chosen by the neighbour committees of each community.
- (9,3%) 4 that the mayors are designated by the President of the Republic.
- (3,0%) 5 don't know

12. In your opinion, what it is more preferable for the community: that the mayor belongs to a political party, that he/she is a person politically independent or is it all the same to you?

- (13,2%) 1 belongs to a political party
- (52,2%) 2 is independent
- (32,5%) 3 it's all the same
- (2,0%) 4 don't know

13. As far as the following social groups that I am going to name are concerned, would you say that the current government has treated them fairly, unfairly or neutrally?

CODES: 1 = Fairly    2 = Unfairly  
3 = neutrally    9 = don't know

Percentage

fairly

- (40,4%) A) The youth
- (48,8%) B) The women
- (36,6%) C) People of the regions
- (36,4%) D) The middle class
- (28,8%) E) The pensioners
- (26,1%) F) The poorest

14. And with you and people like you, would you say that Aylwin' government has acted positively, negatively or neutrally?

- (36,9%) 1 positively
- (16,0%) 2 negatively
- (43,7%) 3 neutrally
- (3,4%) 9 no answer

15. According to the following scale (PASS CARD N° 5), what is your degree of interest in politics?

- (5,3%) 1 very interested
- (16,9%) 2 interested
- (26,5%) 3 not very interested
- (44,8%) 4 very little or not interested
- (6,5%) 9 no answer

16. With regards to your participation in political activities, which of the following alternatives reflects your participation the best?

- (3,5%) 1 participate actively in politics
- (9,3%) 2 participate from time to time in politics
- (86,7%) 3 don't participate in politics

17. According to this scale? (PASS CARD N° 6), how much trust do you have in the following people?

3: A lot of trust      2: Some trust      1: little or no trust

A lot of trust

- (7,9%) 1 political leaders
- (25,7%) 2 bishops of the Catholic Church
- (14,1%) 3 clergy of the Evangelical Church
- (15,2%) 4 Senators and Deputies
- (13,9%) 5 senior members of the armed forces
- (14,7%) 6 union leaders
- (24,7%) 7 ministers of the current government
- (8,3%) 8 business leaders
- (10,5%) 9 ministers of the Supreme Court

18. As you know traditionally in our country people define their political positions as being nearer to the Left, the Centre or the Right. The different political positions are represented on this card. Please, indicate to me, which position you identify or sympathize with the most?

- (7,2%) 1: Right
- (6,2%) 2: Centre Right
- (23,2%) 3: Centre
- (12,9%) 4: Centre Left
- (11,3%) 5: Left
- (10,6%) 6: Independent
- (25,1%) 7: None
- (3,4%) 8: Don't know

19. The following people have had various degrees of fame in public life in Chile. Tell me, using the terms on this card, which term best describes your opinion of each person?

Interviewer:

If she/he answers "don't know» mark 9.

Start from top to bottom, from the centre or from bottom to top, but complete the whole list. Indicate where you start from.

Card Nº 7

5: very positive 4: positive 3: neither good nor bad  
2: negative 1: very negative

(% positive evaluations of those known)

- (53,1%) Andrés Zaldívar
- (39,6%) Jorge Arrate
- (23,8%) Sergio Diez
- (51,9%) Gabriel Valdés
- (24,3%) Sergio Onofre Jarpa
- (15,9%) Volodia Teitelboim
- (71,0%) Patrician Aylwin
- (59,5%) Ricardo Lagos
- (45,2%) Carlos Ominami
- (35,1%) Luis Maira

- (20,1%) August Pinochet
- (45,8%) Laura Soto
- (24,7%) Hernán Büchi
- (49,5%) Enrique Krauss
- (40,8%) Sebastián Piñera
- (53,9%) Alejandro Foxley
- (27,1%) Carlos Cáceres
- (53,2%) Eduardo Frei Ruiz-Tagle
- (38,4%) Francisco Javier Errázuriz
- (47,2%) Enrique Correa
- (46,5%) José Antonio Viera-Gallo
- (35,1%) Andrés Allamand
- (28,8%) Mario Papi
- (31,3%) José Piñera
- (46,3%) Gutenberg Martínez
- (33,2%) Alberto Espina
- (46,2%) Evelyn Matthei
- (26,1%) Juan Antonio Coloma
- (45,4%) Jaime Ravinet
- (49,6%) Jorge Schaulsohn

20. Which of the following social groupings do you belong to?

Percentage 1 = YES 2 = NO  
they belong to

- (1,4%) mothers' centre
- (15,7%) neighbours' committee
- (6,2%) Political Party
- (6,2%) unions
- (4,3%) union or professional association
- (19,0%) religious group or church
- (7,0%) cultural group
- (2,6%) charitable institution (E.g.: Red Cross ladies, etc.)

21. In the recent catastrophe that affected the city of Antofagasta, different sectors went to help those who had suffered damage. How do you evaluate, with a mark from 1 to 7, the performance of each group that I am going to name as regards the help they gave to those who suffered damage in Antofagasta?



23. And, what is your opinion regarding the following statements of opposites, using the same system as the previous one?

Average

(2,2)	the best government is one that consults the opinion of all sectors and look for consensus	the best government is one that imposes its will
(2,6)	in moral matters, the law should recognize that each person has the freedom to acting according to their conscience	in moral matters, the law should establish norms for people´s behaviour
(3,6)	it is preferable that the economy operates based on a free market	it is preferable that the economy operates based on State planning
(2,9)	over the nex few years, the Armed Forces should not interview in political life whatever the circumstances might be	over the next few years the Armed Forces should interfere in political life in the case of a political and social crisis

24. If elections for mayor were held in your community next Sunday, and there were candidates of each of the parties on this list, which one would you vote for?

(PASS CARD N° 3)

- (5,0%) 01 Independent Democratic Union (UDI)
- (1,2%) 02 Radical Party (PR)
- (6,3%) 03 National Renovation (RN)
- (6,2%) 04 Socialist Party (PS)
- (28,3%) 05 Christian Democratic Party (AD)
- (9,9%) 06 Party For Democracy (PPD)
- (2,0%) 07 Communist Party (PC)
- (5,0%) 08 Centre Party (PCC)
- (1,4%) 09 Humanist Party
- (0,3%) 10 Social Democratic Party (PSD)
- (1,3%) 11 other: Which one?
- (33,1%) 12 none

25. Although most of the candidates for mayor in the next elections have still not been nominated, would you prefer to vote for your current mayor or choose a completely new one?

(20,2%) 1 current mayor

(64,3%) 2 new mayor

(15,5%) 3 don't know

26. Passing now to another topic, when you walk alone at night in your neighborhood, how often do you fear that you might be assaulted or suffer some other accident?

(29,4%) 1 always

(14,5%) 2 almost always

(26,8%) 3 sometimes

(29,3%) 4 never

27. Have you or some member of your family or a close friend ever been directly affected by an assault, robbery, or another act of violence in public during the last three months?

(35,9%) 1 YES (SEE FOLLOWING QUESTION)

(64,1%) 2 NO

27.1 Was this fact reported to the police or the crime squad?

(46,1%) 1 yes

(50,5%) 2 no

(3,4%) 3 don't know

4 not applicable (has not been assaulted or knows anyone who has)

ALL:

28. During the past twelve months (last year), has anyone got into your house without authorization in order to steal or to cause damage?

(15,7%) 1 yes

(84,3%) 2 no

29. To reduce delinquency different measures have been proposed. Which of the following 5 alternatives do you believe would be the best measure for reducing delinquency in Chile?  
/PASS CARD Nº 8. AND WAIT FOR THE INTERVIEWEE TO READ THE 5 ALTERNATIVES)

- (43,5%) 1 to impose severe penalties, including the death penalty, for serious crimes
- (12,1%) 2 to restrict violence on television
- (5,2%) 3 to increase funds to improve the power of the judiciary
- (22,2%) 4 to increase funds to improve the Police and Crime Squad
- (9,8%) 5 to reform and improve the jails
- (7,2%) 6 don't know, not sure, other answers

30. As you know, certain conditions exist that allow human beings to live a pleasant and agreeable life. Would you tell me if any of the following situations are applicable to you or not?

Percentage 1 = Yes 2 = No

Yes

- (61,9%) a) Take holidays outside your city, once a year
- (78,1%) b) Has some of heating in your home
- (81,0%) c) Has a garden or an open space where children can play (not in the street)
- (71,1%) d) Eat meat, chicken or fish at least 3 times a week
- (22,3%) e) Go to the cinema, theatre or other, at least once a month
- (78,6%) f) Your house is sufficiently protected against the rain
- (59,7%) g) Your house is free of rodents (mice), and insects (flies, cockroaches etc)
- (23,0%) h) You went out to dinner in a restaurant last month
- (25,3%) i) Have a video
- (65,5%) j) Have a colour T.V.
- (22,9%) k) Have a car

What type of transport do you usually use to go to work or your place of study

- (62,6%) 1 Bus
- (3,4%) 2 Collective taxi
- (0,2%) 3 taxi
- (5,1%) 4 private car
- (10,4%) 5 another:
- (18,2%) 9 don't work outside the house

Now, please, to finish, some personal data.

A. How old are you?

- (20,2%) 1: 18-24
- (27,4%) 2: 25-34
- (19,0%) 3: 35-44

- (14,4%) 4: 45-54  
 (11,0%) 5: 55-64  
 (8,3%) 6: 65 and over

B. Without taking into account years repeated, how many years of education do you have?

%

- (2,6) 1 NONE  
 (5,5) 2 1 - 3  
 (14,6) 3 4 - 7  
 (12,3) 4 8 (completed Primary education)  
 (20,9) 5 9-11  
 (22,2) 6 12 (completed Secondary school)  
 (16,2) 7 13-17  
 (5,4) 8 18 or more

C. What is your main profession or occupation?

%

- (31,2) EMPLOYEE WITH CONTRACT (EMPLOYEE, ARMED FORCES, MANUAL WORKER, MANAGER, EXECUTIVE ETC)  
 (7,6) UNEMPLOYED, LOOKING FOR WORK  
 (28,1) HOUSEWIFE  
 (10,7) PENSIONER, RETIRED, INDEPENDENT MEANS  
 (7,5) STUDENT  
 (14,7) INDEPENDENT WORKER (In this case answer next Q)

What type of independent worker are you?

%

- (22,5) INDEPENDENT PROFESSIONAL  
 (25,1) INDUSTRIAL, SHOPKEEPER, BIG OR SMALL MANAGER  
 (12,9) CARRY ON SOME OCCUPATION (ELECTRICIAN, PLUMBER, ETC.)  
 (27,4) OCCASIONAL WORK  
 (11,9) OTHER

F. Socio-economic level

- 1: ABC1 2: C2 3: C3 4: D 5: E

G. Sex

- 1: male 2: female