

QUESTIONNAIRE**SOCIAL STUDY AND SOUNDING OF PUBLIC OPINION AMONG WORKERS IN MEDIUM SIZE
AND SMALL BUSINESSES IN SANTIAGO.**

Work Document No 93

November 1987

1. Looking ahead two years, how do you see your economic situation?
 - (29,3%) better
 - (36,0%) the same
 - (29,2%) worse
 - (5,5%) don't know

2. What do you think the factors are that determine the economic success or failures of people?
 - (38,8%) personal initiative
 - (19,5%) luck
 - (46,3%) responsible work
 - (14,3%) contacts
 - (27,5%) educational level
 - (8,2%) parents' economic situation
 - (3,2%) involvement in a religion
 - (7,5%) economic help from the State
 - (13,8%) the Government's economic policies
 - (1,2%) others
 - (0,8%) don't know

3. Do you think that to be unemployed for more than a year is due to:
 - (26,2%) the irresponsibility of the person unemployed
 - (59,7%) bad economic situation in the country
 - (8,0%) alcoholism or other vices
 - (22,5%) lack of information regarding job possibilities
 - (10,8%) bad luck
 - (11,2%) not looking for opportunities outside Santiago
 - (30,2%) lack of professional or educational preparation
 - (3,3%) lack of work
 - (1,3%) others
 - (0,5%) don't know

4. Why do you think there are very poor people?

- (40,0%) because property is very badly distributed, some people having a lot and others very little
- (43,2%) lack of education
- (25,8%) we are a poor country and there will always be poor people
- (38,5%) the Government has not given sufficient aid
- (12,8%) because it is the result of economic policies pursued by previous governments
- (2,2%) lack of work
- (1,7%) others
- (1,2%) don't know

5. Do you think that this Government has helped the poorest people in this country?

- (%) helped
- (%) not helped

6. Turning to health. If you were deducted the same amount of money, where would you like to be attended, in Fonasa or in an Isapre, like Promepart, Cruz Blanca, Banmedica, Vida 3 or others?

- (45,5%) Fonasa
- (40,2%) Isapre
- (14,3%) don't know

7. As regards the education of your children, where would you prefer them to study: in a private school, a grant maintained one or a state one?

- (65,7%) private
- (23,7%) grant maintained
- (8,8%) State
- (1,8%) don't know

8. Which pension scheme are you in- an AFP or another pension scheme?

- (87,3%) AFP
- (7,3%) other pension scheme
- (5,3%) no answer, don't belong to one

9. Would you rather that a certain amount of money was deducted monthly from your salary towards health and pension schemes or would you prefer to nothing to be deducted and to make your own arrangements for health and pension cover?

- (61,8%) deducted
- (35,3%) not deducted
- (2,8%) don't know

10. Which do you think is best: that large businesses should be in the hands of the State or in the hands of private individuals

- (28,7%) the State
- (66,0%) private individuals
- (5,3%) don't know

11. Which businesses function the best: State ones or private ones?.

- (65,7%) private ones
- (24,0%) State ones
- (10,3%) don't know

12. Where would you prefer to work: in a private company, a State one or independently

- (37,2%) private company
- (8,5%) State company
- (5,3%) independently
- (0,7%) don't know

13. What is the reason for you not working independently?

- (78,0%) lack of money or credit facilities
- (3,4%) not being sure how to go about it
- (5,6%) fear that it would not work out
- (8,7%) because I don't think it's the right time
- (0,9%) because my family doesn't want it
- (0,9%) others
- (2,5%) don't know

14. In what sort of thing would you like to work (independently)?.

- (18,6%) workshop/cars
- (11,8%) grocer's/corner shop
- (11,8%) shop
- (11,2%) factory/workshop/sweet shop
- (6,8%) making furniture
- (5,6%) a profession

15. Now, thinking about what you actually work in, do you feel satisfied with your job or dissatisfied?

- (44,5%) satisfied
- (37,2%) fairly satisfied
- (17,7%) dissatisfied
- (0,7%) no answer

16. Besides working where you do, do you do any other part time job, permanently. occasionally, hardly ever or never

- (8,0%) permanently
- (26,5%) occasionally
- (65,2%) hardly ever/never
- (0,3%) no answer

17. Which of the following phrases best reflects how you think?

- (44,8%) if things go well in the company where I work I earn more money
- (54,3%) if things go well in the company where I work I earn the same
- (0,8%) don't know

18. Looking at the future of the company where you work, do you think it's going to grow and develop more, stay the same or reduce in size and grow smaller?

- (54,5%) grow
- (35,2%) stay the same
- (7,5%) grow smaller
- (2,8%) don't know

19. Do you think that your company are going to employ more people over the next 2 months, maintain the same amount of people as at present, or reduce the amount of people

- (37,5%) increase
- (50,0%) maintain the same amount
- (7,3%) reduce
- (5,2%) don't know

20. As far as wages are concerned, do you think they are going to increase, stay the same or go down?

- (41,5%) increase
- (51,5%) stay the same
- (3,3%) go down
- (3,7%) don't know

21. Taking into account everything good and bad about the company, where would you place the owners on a scale of 1 to 7, considering 1 to be very bad and 7 to be excellent?

- (4,7%) 1
- (1,7%) 2
- (3,3%) 3
- (19,8%) 4
- (38,0%) 5
- (18,5%) 6
- (13,2%) 7
- (0,8%) don't know/no answer

Average 4,9

22. Turning to the taxes that you pay, like IVA (VAT), when you buy something, or the deductions that are made on your salary/wage slip for health or pension or any other taxes that you might pay, what do you think would be best for the development of the country: to increase taxes, keep them at the same level or reduce them?

- (7,7%) increase them
- (36,2%) keep them at the same level
- (51,3%) reduce them
- (4,8%) don't know

23. Now, changing the subject, could you tell me which area you live in? (Conchali, Huechuraba, La Granja, Pudahuel, Renca, San Ramon, Lo Espejo, San Joaquin, Pedro Aguiire Cerda, Cerro Navia, Lo Prado, La Pintana, Penalolen, Quilicura, La Cisterna, Estacion Central, Recoleta, Independencia, Quinta Normal, San Miguel, Cerillos, El Bosque, Puente Alto, San Bernardo, La Florida, Maipu, Santiago, Macul, Nunoa, La Reina, Providencia, Lo Barnechea, Las Condes, Vitacura)

- (45,5%) very low
- (23,3%) low
- (17,7%) middle to low
- (9,8%) middle
- (2,0%) middle to upper
- (1,2%) upper

24. And the house in which you live, is it your own, do you rent it, has it been lent to you or do you live there rent free?

- (54,0%) own
- (24,5%) rented
- (21,0%) lent/rent free
- (0,5%) no answer

25. Could you now tell me how much a month you earn?

- (42,0%) less than \$16.000 pesos
- (38,3%) between \$16.000 and \$25.000 pesos
- (12,5%) between \$26.000 and \$35.000 pesos
- (4,5%) between \$36.000 and \$45.000 pesos
- (1,5%) between \$46.000 and \$55.000 pesos
- (0,2%) between \$56.000 and \$65.000 pesos
- (0,3%) between \$66.000 and \$75.000 pesos
- (0,2%) between \$76.000 and \$85.000 pesos
- (0,5%) no answer

26. Up to what level did you get to before leaving school?

- (1,2%) 1st grade
- (17,0%) Junior school (between 2nd and 6th grade)
- (15,0%) 7th or 8th grade
- (60,2%) 9th to 12th grade
- (6,2%) left University or Technical College degree
- (0,5%) no answer

27. What kind of electrical appliances do you have in your house?

- (51,3%) liquidiser
- (33,8%) machine for waxing floors
- (25,3%) gas water heater
- (62,2%) fridge
- (79,0%) black and white TV
- (32,7%) colour TV
- (29,0%) washing machine
- (34,7%) sound system
- (5,0%) Hoover
- (2,5%) no answer

28. Do you have a car?

- (5,2%) yes
- (92,7%) no
- (2,2%) no answer

29. I am now going to change direction again and ask you to tell me which of the 3 following situations you consider to be the most worrying at this moment:

- (77,2%) unemployment
- (17,7%) inflation
- (58,0%) low wages/salaries
- (38,0%) violation of Human Rights
- (23,5%) that there is no Congress or President elected democratically
- (33,5%) delinquency and disorder
- (11,0%) personal and business debt
- (10,0%) protests and strikes
- (22,2%) violence and terrorism
- (0,2%) others
- (0,8%) don't know

30. Where would you put the following people politically? (Jorge Alessandri, Eduardo Frei, Salvador Allende and Augusto Pinochet). On the Right, Centre Right, Centre, Centre Left, Left, Independent, don't know.

- (48,8%) the Right
- (5,7%) the Centre Right
- (3,3%) the Centre

- (0,3%) the Centre Left
- (2,0%) the Left
- (4,3%) Independent

31. Finally, how do you stand politically?

- (9,2%) on the Left or sympathetic to the Left
- (3,2%) on the Centre Left or sympathetic to the Centre Left
- (10,0%) in the Centre or sympathetic to the Centre
- (2,8%) on the Centre Right or sympathetic to the Centre Right
- (4,0%) on the Right or sympathetic to the Right
- (53,8%) Independent
- (17,0%) no answer