

**QUESTIONNAIRE**  
A SOCIAL STUDY AND PUBLIC OPINION POLL  
OF THE POPULATION OF SANTIAGO

Work document No. 83

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1. In general terms, how do you view your actual economic situation?
  - (0.9%) very good
  - (14.3%) good
  - (51.3%) average
  - (25.9%) bad
  - (7.5%) very bad
  - (0.1%) don't know/ no opinion
  
2. How do you view your actual economic situation in comparison with a year ago?
  - (21.5%) better
  - (46.5%) same
  - (30.4%) worse
  - (1.6%) don't know/ no opinion
  
3. Thinking ahead two years, how do you view your economic situation?
  - (32.0%) better
  - (25.3%) same
  - (26.7%) worse
  - (16.1%) don't know/ no opinion
  
4. What factors do you think decide the economic success or failure of people?
  - (33.6%) personal initiative
  - (22,8%) luck
  - (44.9%) work responsibility
  - (10.2%) friends/people you know
  - (31.3%) educational level
  - (4.8%) economic situation of the parents
  - (1.9%) related to religious cult
  - (3.7%) economic aid from the State

- (25.6%) economic policies of the Government
- (4.1%) others
- (2.9%) don't know/don't answer

5. Do you believe that the reason anyone who is unemployed for more than a year is due to

- (29.4%) laziness, irresponsibility on the part of the unemployed person
- (68.3%) the bad economic situation of the country
- (7.5%) alcoholism or other vices of the person unemployed
- (29.8%) lack of information with regard to work possibilities
- (13.6%) bad luck
- (4.9%) not going out of Santiago
- (4.1%) others
- (3.2%) don't know/don't answer

6. Why do you think there are poor people?

- (33.3%) bad distribution of income leaving some with a lot and others with a little
- (40.4%) lack of education
- (31.3%) the country is poor and doesn't have employment for everybody
- (29.4%) fault of the Government
- (31.2%) these people don't have skills to look for new opportunities
- (5.4%) others
- (3.5%) don't know/don't answer

7. I am now going to read you various statements, and I would like you to answer whether you are in agreement with them or not.

The prices of products should be fixed by the Government

- (55.5%) agree
- (28.0%) don't agree
- (10.0%) neither in agreement nor disagreement
- (6.5%) don't know /don't have an opinion

Nationalized businesses generally function worse than private ones

- (48.3%) agree
- (24.4%) don't agree
- (11.0%) neither in agreement nor disagreement
- (16.3%) don't know /don't have an opinion

Foreign investment is in advantage for the development of the country

- (66.6%) agree
- (16.7%) don't agree
- (8.8%) neither in agreement nor disagreement
- (7.9%) don't know /don't have an opinion

8. Which of the two statements that I am going to read you now reflects what you think

- (38.2%) is better that large businesses belong to the State
- (49.5%) is better that large businesses are private
- (12.3%) don't know / don't answer

9. As far as health is concerned, where would you like to be treated?

- (37.7%) Fonasa
- (29.3%) an Isapre
- (32.9%) don't know / don't answer

10. As far as education for your children is concerned, where would you like them to study?

- (59.8%) in a private school
- (33.2%) in a State school
- (7.0%) don't know

11. What would you prefer: that the State schools depend on the Ministry of Education or the Municipalities?

- (82.5%) Ministry of Education
- (9.2%) Municipalities
- (8.3%) don't know

12. Which system do you think is better: State pension fund or a private pension fund (you have to believe that as a pensioner you would receive the value of your money readjusted.)

Y believe that when I am pensioned off I would receive the amount of money adjusted according to inflation through

- (52.2%) State pension fund
- (27.0%) private pension fund
- (20.8%) don't know

The amount of your pension being the amount of money you would get through

- (45.2%) State pension fund
- (29.8%) private pension fund
- (25.0%) don't know

13. When you are old how are you going to have an income to live

- (69.9%) pension system (State or private)
- (18.0%) savings scheme
- (14.1%) own resources investments
  - (8.1%) renting or subletting houses or properties
  - (7.9%) help or economic aid from the family
  - (2.6%) inheritance
  - (3.3%) others
  - (8.6%) don't know/ don't answer

14. Who would you prefer to administer your pension funds

- (31.2%) the State
  - (8.8%) national private companies
  - (4.8%) overseas private companies
- (40.7%) yourself
  - (1.9%) others
  - (12.5%) don't know / don't answer

15. In Chile, as in other societies, we distinguish different classes or social strata. I am going to give you a card with a scale which shows seven different classes of society. The first class represent the lowest strata of society in our country, and the seventh represent the highest. Where would you put yourself

- (7.4%) very lowest
- (14.1%) lowest
- (28.1%) lower middle
- (34.4%) middle
- (11.9%) upper middle
  - (1.8%) upper
  - (0.2%) very upper
  - (2.0%) don't know

16. From the following list what do you think are the factors that will help you rise from one class to another. Please name two. If you want to add another that you think is important and doesn't appear on the list, please add it.

- (1.8%) buy a color tv
- (1.9%) buy clothes for the family
- (40.4%) have your own house or change the one you have
  - (4.1%) have your own car or change it

- (25.3%) buy more food for the family
- (20.4%) improve the medical attention for your family
- (48.9%) improve the education of the children
  - (7.9%) improve your family's recreation (sport, holidays, travel, etc)
- (16.6%) increase your income
  - (1.7%) improve your personal education
  - (3.1%) others
  - (4.6%) don't know / don't answer

17. There are people that think that as there are a lot of radio stations, newspapers and magazines, which are in private hands there should also be a lot of private television channels. Are you in agreement or disagreement that TV channels should be in private hands

- (66.1%) in agreement
- (20.1%) disagreement
- (13.8%) don't know

18. Do you have or do you actually practice any religion or belong to any religious cult

- (81.5%) yes
- (18.5%) no

19. Which religion or cult do you practice

- (87.6%) catholic
- (9.2%) protestant /evangelical
- (2.0%) Jehova's witnesses
- (0.8%) Mormons
- (0.3%) Jewish

20. Have you always have the same religion or did you have another one before

- (92.6%) the same
- (7.4%) another

21. Which one

- (85.4%) catholic
- (7.1%) protestant / evagelical
- (7.5%) Jehova's witnesses

22. How often do you go to church

- (32.0%) once a week or more
- (20.0%) every 15 days or once a month
- (48.0%) very rarely /sporadically

23. Your belief in your religion is due principally to (this applies only to the people who regularly go to church)

- (52.9%) same religion of your parents
- (51.4%) you see in it an answer to the problems you have to confront in life
- (24.7%) it is the religion you were taught in your school
- (18.9%) you've been impressed by the priests or clergymen
- (21.3%) you've been impressed by the way that many people in your religion behave or act and you see there an answer to the problems that you have to confront in your life
- (10.8%) others
- (8.8%) no answer

24. Do you practice regularly any religion, that is to say, do you go once a week to some service or other

- (55.4%) yes
- (44.6%) no

25. What is the religion

- (77.7%) catholic
- (18.5%) protestant /evangelical
- (3.8%) mormon

26. Are you in agreement or in disagreement that Chile passes a Law to permit divorce

- (58.3%) in agreement
- (37.1%) disagreement
- (4.6%) don't know

27. Are you in agreement or in disagreement that Chile passes a Law to allow abortion

- (14.8%) in agreement
- (81.8%) disagreement
- (3.5%) don't know

28. We are now going to pass to another theme. I should like you to tell me which, in your opinion, are the two more serious problems that actually affect our country.

#### Economic problems

- (54.5%) unemployment
- (22.1%) negative economic situation / economic crisis
- (11.1%) hunger /poverty
- (10.2%) high cost of living /low wages
- (3.1%) bad economic administration
- (2.2%) external debt / debt in general
- (0.8%) slowing down and break down of industries
- (0.5%) lack of foreign investment
- (0.5%) labour problems / lack of justice
- (0.3%) lack of living accomodations
- (0.2%) weakening of the middle class

#### Political problems

- (5.5%) Pinochet staying in power
- (4.5%) lack of freedom of expression
- (4.1%) lack of freedom/ democracy
- (4.0%) different policies/ lack of agreement
- (1.8%) authoritarianism, repression, abuse of power
- (1.7%) negative situation of Government policies
- (1.5%) unease, lack of confidence
- (1.5%) justice, cases not clarified
- (1.3%) problem of human rights
- (0.6%) lack of elections
- (0.5%) problems with international relations
- (0.5%) return of the politicians

#### Social problems

- (4.2%) delinquency / vandalism / vagrancy
- (11.1%) violence / terrorism / attacks
- (5.2%) problems with education / lack of culture
- (3.0%) moral crisis / lack of principles
- (2.8%) alcoholism / drugs / other vices
- (2.2%) lack of unity / lack of solidarity
- (2.8%) differences between social classes
- (1.7%) problems with health
- (1.6%) social policies
- (4.2%) others
- (3.4%) don't know / don't answer

29. I am going to name a series of situations that existed in our country. I would like you to tell me how you would consider them; serious, fairly serious, not serious at all (unemployment, lack of work, inflation, cost of living, low salaries, violation of human rights, the fact that the Congress or the President have been elected democratically, delinquency, disorder, personal debt, protests, strikes, violence, terrorism).

30. Y am now going to read the same situations so you can tell me the three that you consider to be the most important today.

- (82.0%) unemployment
- (45.8%) violence / terrorism
- (35.7%) low wages or salaries
- (34.7%) violation of human rights
- (24.2%) delinquency or disorder
- (23.2%) neither the Congress nor the President has been elected
- (18.2%) inflation
- (7.8%) personal debt
- (7.0%) protests / strikes
- (2.5%) others
- (3.4%) don't know

31. Which of the alternatives that I am going to read is the one that I would like for Chile in the future.

- (36.2%) a democracy like we use to have but with reforms
- (31.1%) the democracy that we had
- (18.6%) a system like todays but with reforms
- (3.8%) a system like todays
- (10.3%) don't know

32. Y am now going to name various names of people so that you can put a rating of between one to seven, as to how you think they have performed as a group.

- (4.9%) workers unions
- (5.3%) professional associations / non political associations
- (3.7%) political parties
- (4.7%) businessmen (industrialists, farmers, retailers, etc.)
- (4.0%) the Armed Forces and the Police
- (5.3%) bishops and priests of the Catholic Church
- (4.8%) clergy of other churches
- (5.1%) student federations
- (2.0%) movements that support an armed struggle

33. Y should now like you to tell me, not what you would like to happen or not like to happen but what you actually think will happen.

(4.4%) President Pinochet will leave the Presidency before 1989

(25.8%) President Pinochet will leave the Presidency in 1989

(54.5%) President Pinochet will continue as President after 1989

(15.2%) don't know

f. Sex

1. (44,6%) male

2. (55,4%) female